

**Illicit Discharge Detection and Elimination Table**

Location	Address	Date	Source	Contact	Contact Info	Complaint	Investigation / Date	Resolution
Residence	1521 Dobyns Drive	2/10/2004	Sewer Maint.			Sanitary sewer lateral tied to storm	Sewer maintenance reversed the connection	
Tri Cities Concrete	905 E. Main Street	6/8/2000	Streets Division			Runoff carrying concrete fines to public catch basin	Owner has State permit. Needs to improve housekeeping procedures	
Action Rental	1861 N. Eastman Rd.	6/13/1996	TDEC			Equipment cleaning rinseate entering storm drain	Need to build cover and redirect to sanitary	
Food City	1205 N. Eastman Rd.	6/12/1997	TDEC			Discharge from floor cleaning/stripping to Mad Branch	Contractor reprimanded by TDEC	
Apartment	934 Cooks Valley Rd.	7/2/1997	TDEC			Carpet cleaning discharge	Transferred all discharges to sanitary drain at business	
Expert Tire Service	401 W. Center St.	Jun-03	Hazmat Team			Gasoline vapors in storm sewer	Located private catch basin. Owners revised disposal policy.	
Residence	1521 Dobyns Drive	Jan-04	Sewer Maint.			Sewer lateral tied into storm system	Disconnected and attached to sanitary sewer	
Jim's Lawn Center	138 Clay St.		Sewer Rehab					
Kingsport Car Care	899 W. Center St.		Sewer Maint.				Contact John Centner, owner.	
The Ford System	402 E. Sullivan St.	7/2/2004	Citizen			Pouring unknow substance into storm drain	Met with owner to address problem through policy and procedures.	
Residence	526 Fairview Ave.	4/14/2005	Sewer Maint.			Dye from testing in creek	Sewer Maintenance tied over to sanitary sewer.	
Robinson Middle School	Jessee St.	5-May	Sewer Maint.			Stormwater through manhole lids	Raised manholes and used bolt-down lids.	
Warranty One Mowers	1785 Ft. Henry Dr.	6/30/2005	Streets Division			Steam cleaning rinseate into Mad Branch stream	Contacted owner, John Jewitt(384-4450) to address problem. Site visit.	
Purple Cow	1648 E. Stone Dr.	7/14/2005	Citizen			Pouring oil and grease into drain	Sewer Maintenance evaluating.	
D-B High School	1701 E. Center St.	8/24/2005	Citizen			Milky discharge to Mad Branch	Schools to tie pool filter backwash to sanitary sewer. Complete 3/7/06.	
G & K Services	2117 Berry St.	8/24/2005	Citizen			Milky discharge to Mad Branch	Assessing laundry discharge	
Residence	300 West Ravine Rd.	9/14/2005	Sewer Rehab			Wash water discharge to storm sewer catch basin	Referred to Building Department to work with owner to disconnect	
WWTP Leak	620 Industry Drive	10/20/2005	WWTP			Damp area behind blower building-wastewater leak	Sewer Maintenance to repair	
Rent-A-Center	1649 E. Stone Dr.	11/3/2005	WWTP			Wash water discharge to parking lot to Reedy Creek	Tom Hensley informed manager to discontinue	
Residence	1312 Saratoga Rd.	11/7/2005	Neighbor			Septage from trailers draining to creek	Referred to TDEC Field Office	
Car Wash	300 W. Sullivan St.	1/13/2006	Streets Division			Wash water entering storm sewer	Owner and operator to install trench drain and cap illicit discharge point	
Residence	1516 Fuller St.	3/21/2006	Sewer Maint.			Wash water discharging onto ground	Building Division to contact owner to have plumbing tied to sanitary	
Residence	1680 Jefferson Ave.	3/21/2006	Sewer Maint.			Sewage discharging into stormwater conveyance	Building Division to contact owner to repair broken lateral.	
McDonald's	1501 Lynn Garden Dr.	5/18/2006	Central Dispatch			Asphalt sealant in tributary of Reedy Creek	Hazmat Team controlled substance. McDonald's/Hepaco to follow up.	
Justice Center	Shelby Street	8/22/2006	Sewer Maint.			Sheen in Reedy Creek	Hydraulic fluid from elevator piston to be repaired 8/23/06.	
Rainbow Floral Shop	214 E. Center St.	8/28/2006	Rainbow Floral			Transmission fluid spill in alley behind business.	Hazmat/Sewer Maintenance/Hepaco responded to Estep Transmission.	
Residence	105 Sunset Avenue	10/9/2006	Citizen	Gina Burnett		Residential shower drains to ditch	Referred to Building Department to work with owner to disconnect 10/20	
Action Athletics	W. Center St.	3/23/2007	Survey Crew			Silk screen rinse to ditch to Reedy Creek	Ordered to cease activity immediately. Process altered w/pump 3/29.	
Reedy Creek	Gibson Mill Road	8/3/2007	Engineering			Foul smelling discharge into Reedy reek from storm sewer	Sewer Maintenance unplugged sanitary sewer line and vactored wastewater from Reedy Creek	
Residence	509 Bell Ridge Road	8/14/2007	Sewer Maint.			Wash water discharging into ditchline	Originating from 501 Bell Ridge Road. Notified Building Department	
AirGas	Industry Drive	12/6/2007	Drainage Staff			Gravity thickener leaking into storm tile	Steve Warner w/AirGas coordinating w/TDEC to resolve.	
Gravelly Branch	Bloomingtondale Pike		TDEC			Sanitary sewage into stream	Sewer maintenance removed blockage and repaired manhole.	
Abernathy-Thomas Eng.	Sullivan Street	1/9/2007	Dan Wankel			Water discharging via downspout while dry conditions	Sump pump on roof active until repairs can be made.	
Crown Point	Pizza Plus	3/29/2008	Dan Wankel			Wastewater discharging from abandoned storm pipe	First sample negative. To take second for verification.	
Former Lowes Site	Jack White Drive	4/25/2008	Survey Crew			Transit Mix concrete truck washout.	Contacted Transit Mix on 4/28 to inform/educate about this practice. Jackie Pruitt responded that this practice violates their policy and they will clean up	
Madd Branch		7/21/2008	Edgar Adams			Milky discharge to Mad Branch	Traced to athletic field painting washout into trench drain. Responsible person educated on proper disposal techniques	
Pleasant View Church	Eastman Road	10/20/2008	Dan Wankel			Potable water leak	To be TV'd to locate source. Repaired 11/20/08.	
Ed's Auto Repair	181 Shady View Rd.	10/22/2008	Ambre Torbett			Waste fluids discharged indirectly to Horse Creek	Good housekeeping practices in place. Will limit washdown of floor.	
Residence	1817 Avalon St.	11/17/2008	Streets Division			Wash water discharged from second story window	Referred to Building Division to investigate and correct.	
City Water Line	Shipp Street	12/16/2008	TDEC			Blowoff valve leaking	Water Maintenance repaired same day.	
D-B High School	Ft. Henry @ Midland	3/18/2009	Dan Wankel			Milky discharge to Madd Branch	Source appears to be Dobyns Bennett High School.	
Residence	5300 Orebank Road	7/6/2009	W.H. Caffey			Landscapers broke floor drain line w/sink to storm.	Disconnected.	
	Bomitch/Orebank	7/30/2009	Fire Department			Sanitary discharge into sinkhole	Sewer Maintenance repaired lateral adjacent to storm pipe.	
	Burke Drive	11/4/2009	TDEC			High E. Coli counts in Slate Branch	Attempted to isolating source. Sanitary sewer installation will remedy.	
	2317 Brandon Lane	3/5/2010	TDEC			Chlorine detected in flow in stormwater outfall	Water Maintenance repaired leak.	
Residence	1324 Tranbarger Drive	4/28/2010	Citizen			Sewage discharging into stream.	Building Department issued notice to owner Gary Alexander.	
Pal's/Car Wash	1316 Lynn Garden Dr.	6/4/2010	Dan Wankel			Possible illicit discharges	Pal's cleaned parking lot with eco-friendly product. Car wash rinseate discharging to sanitary sewer, some runoff to storm. 6/4/2010.	Installed asphalt berm to contain rinseate. Plan submitted 3/16 for new facility.
Residence	Allandale Circle	9/17/2010	Dan Wankel			Sediment migrated into Allandale Circle	Owners contacted and are hydroseeding on 9/20/2010.	Vegetation adequate.
Madd Branch	Waverly Road	1/8/2011	Matt Clabaugh			Sewage seeping from north bank downstream of culvert	Sewer maintenance investigated and found no source 1/14/11 .	Continue to monitor parallel trunklines.
Horse Creek	Cattails Golf Course	2/23/2011	Roger Frazier			Vegetable oil appearing substance on water surface	Thorough site inspection failed to determine source 2/24/11.	Will reinvestigate asap similar complaint
Century Link	Sullivan/Oak Streets	3/4/2011	Steve Rowe			Solvent-like substance in utility manhole	Thorough site inspection failed to determine source 3/4/11. Will continue to monitor situation.	
Residence	Flanders St.	4/26/2011	Bob Crawford			Gray water discharging into storm system.	Surveyed residents and dye tested, but failed to determine source 4/27/11.	No repeat occurrences.
Palace Vending	Eastman Road	5/11/2011	Dan Wankel			Wash water discharging into storm system.	Contacted ownership 5/11/11. Will use alternative in future.	No repeat occurrences.
Alley	Parking Garage	6/15/2011	Eddie Welch		578-2580	Discharge from sump pump into alley.	Uncontaminated groundwater discharge to storm sewer 6/16/11.	Connected to catch basin to alleviate surface water.

Residence	1629 F Street	6/15/2011				Gray water discharging into yard.	Investigation on 6/15/11 revealed no source.	No repeat occurrences.
Catch Basin	Lynn Garden/Gravelly	6/15/2011				Steam from curb inlet.		
Residence	1008 Darby Court	7/8/2011	Linda Parnell		309-2555	Pools/debris draining from area into her CB.	Investigated 7/9/11.	To work with drainage crew and neighbors to minimize impact.
Madd Branch	Midland Avenue	8/12/2011	Dan Wankel			Milky discharge from DB High School again (3/18/09)	Sent message to school's maintenance 8/13/11.	Hired contractor to repair plumbing.
King's View Apts.	Larry Neil Way	10/20/2011	Gabe Ward		579-4785	Clear discharge into stormwater basin	Private potable leak 10/21/11.	Maintenance staff repaired.
Abernathy-Thomas Eng.		11/22/2011	Roger Ellis		367-4517	Methane odor from catch basin in Mission St. @ alley.	Referred to Atmos Energy to investigate possible gas leak 11/22/11.	No repeat occurrences.
Residence	1309 Belvoir Court	12/13/2011	S&ME			Paint, car batteries and pool discharge to Miller Branch	Performed site visit 12/14/11.	Materials removed.
Reedy Creek	E. Stone Dr.	1/25/2012	Karen Hammonds		246-4418	Oil/detergents from auto detail across Crown Colony	Noted as hot spot and performed site visit 1/27/12.	Implemented good housekeeping measures.
Residence	1401 Brightridge Dr.	6/6/2012	Tracy Edwards		246-3604	Sanitary lateral leaking toward storm in Lamont St.	Notified property owner to contact plumber to investigate 6/6/12.	No repeat occurrences.
Madd Branch	Waverly Road	6/7/2012	Dan Wankel			Extraordinary amount of clear water discharging	Traced leak to Legion pool. Tested positive for chlorine and fluoride 6/13/12	Eliminated during closing and demolition of pool facility.
Apartment	1531 Woodland Ave.	6/13/2012	Kennedy Elementary			Sewage seeping toward storm sewer	No sewer available. Sent to TDEC for investigation 6/14/12.	TDEC sending letter to property owner. Requested follow up.
Madd Branch	1570 Waverly Rd.	7/20/2012	Holston Counseling		863-5890	Illicit discharge, possibly anit-freeze.	Checked with Sewer Maintenance 7/20/12.	Result of local dye testing
Residences	Stone Edge	8/14/2012	Resident			Concrete/mortar rinseate into catch basin	Contacted contractor A. L. Webb (335-3782) 8/15/12 to remedy situation	Contractor responded. City provided information packet.
Madd Branch	Pineola Ave.	11/5/2012	Dan Wankel			Sewage seeping from trunk line	Contacted Sewer Maintenance 11/5/12 to investigate - coming from 1550 Waverly	Private. Sewer Maintenance superintendant replaced plumbing
Residence	E. Sullivan St.	2/26/2013	City staff			Storm to sanitary	Found during City project 2/26/13.	Disconnected.
Reedy Creek	American Way	7/15/2013	Citizens			Chlorine odor in runoff across Greenbelt	Leak from pool area at former Ramada Inn site 7/16/13.	Motel repaired leak on 7/17/13
Resident		7/24/2013	David Cook		378-5142	How to clean up and dispose of latex paint	Informed him to use sanitary connection and HHW events 7/24/13.	Complete
Sevier Middle School	Fess Witt Place	8/6/2013	City staff			Viscous, black substance in catch basin	No definitive source 8/6/13.	No repeat occurrences.
Resident	705 Ridgefields Rd.	8/21/2013	Fred Hemelwright		247-4705	Oily residue from adjacent property	Water clear, but dark staining on infrastructure 8/22/13.	No repeat occurrences.
Cycle City	801 E. Market St.	9/6/2013	Dan Wankel		245-2245	Sanitary/chemical odor in storm catch basin	Sewer maintenance investigated 9/12/13. Smoke/dye tests revealed cross connection	Stormwater crew to investigate and remove.
Domtar Plant	514 Tilthammer Dr.	9/30/2013	Greg Willis		341-5761	Fuel oil from truck in spring-fed ditch	HazMat team responded with other City staff 9/30/13.	American Environmental cleaning up spill.
Varsity Trophies	2018 E. Center St	10/10/2013	Dean Tyree		246-7454	Grease dumping from Sloopy's.	Contacted Tom Hensley and Steve Clark 10/10/13.	Follow up inspection revealed clean up.
Purple Cow	1648 E. Stone Dr.	10/15/2013	Tina Robinson		854-5453	Grease dumping.	Owner to contact me. Sent email to TDEC/Tom Hensley 10/15/13.	Mike Warren(245-7606) responded 10/21/13.
CITGO Truck Stop	Airport Parkway	1/6/2014	Steven Fraley		Email	Fire involving 2 semis	Approximately 25 gallons of diesel fuel and motor oil spilled	KFD Hazmat team responded w/absorbent booms/pads for collections and disposal.
Style	113 E. Market St.	2/14/2014	Jennifer		288-1616	Odors emanating from indoor catch basin	Requested C.B. be filled. Failed to determine source of odors 2/14/14.	No repeat occurrences.
The Mulch Place	3100 E. Stone Dr.	3/12/2014	Greg Willis	Sal Cosentino	288-4131	Red dye migrating off site.	Place mulch to soak and prevent migration 3/12/14.	Water meter to be relocated on site. Will reduce leakage.
DBHS Parking Lot	Fort Henry Drive	7/8/2014	Dan Wankel	David Anderson	999-2323	Mobile auto detailing business	Made aware of proximity to storm, generates no pollution 7/8/14.	Sent BMP brochure by email.
Miller Branch	1400 Bridgewater Ln.	7/18/2014	Dan Wankel	Jason Herron	765-9500	Foam from roof drains/unstable sewer reconnection	Working w/Sewer Maintenance 7/18/14.	Repaired 7/20/2014
Madd Branch	Borden Park Area	11/26/2014	BAE/TDEC	Kevin Rice	854-5462	Foam in stream	Worked w/Sewer Maintenance to determine source 11/27/14.	Will continue to monitor. No repeat occurrences.
Leslie Branch	2729 N. John B. Dennis	12/11/2014	Central Dispatch			Unattended gas pump overflowed	Hazmat placed booms/mats on site/stream. TDEC responded/evaluated.	American Environmental cleaned up spill 12/11/14.
Residence	2216 Stadium Drive	12/26/2014	Streets/Drainage	Denny Ford		Hydraulic fluid leak from Davis Brothers Roofing vehicle	Hazmat placed booms/mats on site and in catch basins.	American Environmental cleaned up spill 12/27/14.
Madd Branch	Midland Avenue	6/17/2015	Citizen	Ron Dixon	677-6449	White discharge from drainage pipe	City school staff stripping floors at DBHS dumping waste to area drain 6/17/15.	Issued NOV to School's Maintenance 6/17/14. Staff reprimanded.
Madd Branch	BAE Plant area	8/17/2015	BAE/TDEC	Bryan Carter	854-5456	Cloudy discharge upstream from BAE Systems	Dissipated by the time TDEC/City arrived 8/17/15. Suspect glass plant.	Will continue to monitor. No repeat occurrences.
Clinch Street	Watauga Street	9/9/2015	Dan Wankel	Steve White		Paint residue around/in curb inlet	Contractor responsible for dumping/discharge 9/9/15.	Educated contractor that latex-based paint is hazardous.
Madd Branch	Midland Avenue	9/21/2015	Steve Robbins	Ron Dixon		Increased flow with turbidity.	Water main break on Memorial Ct. 9/21/15.	Transite pipe will be replaced in future project.
Two Dad's Restaurant	Sullivan Street	3/8/2016	Dennie Ford	Rick Hutson	408-0091	Soapy discharge to catch basin.	Working w/owner and plumber to isolate 3/8/16. Floor drain dye test on 3/25 negative.	Will continue to monitor. Catch basin has no outlet but drains via surface to next available inlet. No ponding problems.
Jones Bros. Body Shop	2836 N. John B. Dennis	3/16/2016	Mike Gooch	Kim Jones	288-3731	Illegal dumping from 2824 blocking pipe entrance.	Working w/Sullivan Co. to prosecute 3/17/16.	Woody debris removed 3/18 per code enforcement officer.