

[YourGOV](#) is an innovative citizen request application that allows community members to conveniently report non-emergency issues and service requests using the web or a smartphone.

In just three steps, YourGOV users can submit common issues — such as potholes, street light outages, water leaks and more — complete with location, details and photos. Once submitted, YourGOV will automatically deliver requests to the city’s public works department where they are reviewed and routed for proper handling.



YourGOV is free and is available for use anytime. To visit [YourGOV online](#), go to www.kingsporttn.gov and click on the YourGOV tab located on the homepage. If smartphone users would like to download the app, please visit the iTunes app store or Google Play store.

Watch a [video](#) on how to use YourGOV.

Watch a [video](#) about how the City of Kingsport uses YourGOV to improve efficiencies.

The YourGOV app is not to be used for emergency situations. If it is an emergency situation, citizens should call central dispatch at 423-246-9111. If the emergency requires an immediate response, citizens should call 911.