

You will need two pieces of information for your request through the ConnectKingsport app - your address and account number.
For questions, please call 423-229-9400.

Paper Statement Example

ACCOUNT NUMBER:	123456-7890
SERVICE ADDRESS:	415 BROAD ST.
BILLING DATE:	6/09/23
PAST DUE BALANCE DUE BY:	N/A
CURRENT CHARGES DUE BY:	6/30/23



City of Kingsport
Customer Service Center
415 Broad St.
Kingsport, TN 37660-4264

Phone: 423-343-9860 Fax: 423-224-2832
Office Hours: 8:00 to 5:00 Mon - Fri
After Hours Emergency: 423-246-9111

Bills are due when rendered and shall be paid within twenty (20) days following the bill date. A penalty will be applied on current charges paid later than twenty(20) days after the bill date. The City is not responsible for lost or delayed mail.

READING DATE	PREVIOUS READING DATE	DAYS	CURRENT READING	PREVIOUS READING	CONSUMPTION
6/05/23	5/03/23	33	2 LOW	2	0 GAL

E-Bill (Electronic) Example

From: <utilbill@kingsporttn.gov>
Date: Fri, May 19, 2023 at 7:48 PM
Subject: 123456-987654 Utility Statement from City of Kingsport
To: <[email address](#)>

Electronic Utility Statement Information

You have a new e-notification from: CITY OF KINGSPORT

Account Number: 123456-987654 0-01

Location Address: 415 BROAD ST.

KINGSPORT TN 37660

Customer Name : JOHN DOE

Mailing Address : 415 BROAD ST.

City/State/Zip : KINGSPORT TN 37660

