Kingsport Police Department Annual Report - 2021









This page intentionally left blank



TABLE OF CONTENTS

Me	ssage from the Chief	5
Cit	y of Kingsport—Board of Mayor and Alderman	6
Int	roduction	7
Kir	ngsport Police Department Organizational Chart	8
<u>Op</u>	erations Bureau	
	Patrol Division	9
	Criminal Investigation Division	10
	School Resource Officers	11
	Traffic Enforcement Unit	11
	Power Shift	12
	S.W.A.T.	12
	K-9	13
	Bomb Squad	14
	Parking Enforcement	14
	VICE	15
	Crime Analysis	16
	Statistics	16
Ad	ministrative Bureau	
	Corrections	20
	Records Division	21
	TIBRS Reporting	21
	City Court Collections	22
	Red Light Traffic Enforcement System	22
	Evidence, Property, and Storage	23
	Professional Standards	24
	Central Dispatch	26
	Budget	27
Rec	cognition	28
Col	ntact Numbers	32



This page intentionally left blank









On behalf of the ever-dedicated professionals of the Kingsport Police Department, I am pleased to present our department's 2021 Annual Report. I trust this report will give insight as to the hard work and diligent efforts our men and women put forth into ensuring for the safety and welfare of the great citizens of our "model city".

I truly consider it an immense blessing and high honor to be the 15th Chief of Police of this city and to have the privilege of leading the men and women of this century old law enforcement agency. Each and every professional is committed to being the best he or she can be and making the city of Kingsport a safe place to live, work, and play.

The year of 2021 presented many challenges for us as we were still trying to navigate through the residual effects of the 2020 pandemic. Many of our delicate balances between providing services to the community, as well as being cognizant of community health concerns, were still in place. Even with limited personal contacts and a better understanding of "zoom" meetings, the Kingsport Police Department achieved our 9th international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) with meritorious honors. This incredible distinction is another milestone that is a direct reflection of the tireless pursuit for excellence of this noble department.

I am convinced that the very essence of policing occurs when an entire community works together to meet and overcome societal challenges. Policing, at the very core of existence, must be abundantly prepared and confront the very dangers that are present to the public, all the while meeting community expectations and the demand for transparency and accountability. We recognize and appreciate the continued contributions our citizens make toward creating a wholesome community which provides for an effective policing experience.

It is our continued desire to deliver professional police services by utilizing data-based law enforcement strategies and cutting edge technologies while developing a more close and personal relationship with our community which we serve.

Lastly and personally, thank you to the men and women of the Kingsport Police Department for demonstrating your professionalism day-in and day-out and thank you to the citizens of this proud city, who are the very reason "we do what we do".

Respectfully,

Dale Phipps Chief of Police





The City of Kingsport's government is based upon the Council-Manager form of government. This form of government was established in 1917 when the City was re-incorporated into what is now known as the modern city of Kingsport.

The City is governed by a seven member Board of Mayor and Aldermen, elected at-large and on a non-partisan basis for four-year staggered terms. The exception to this rule is that the Mayor is elected at-large for a two year term. Elections are held in May during odd numbered years. The new Board of Mayor and Alderman is seated on 1 July of each election year.

The Board of Mayor and Aldermen for 2021 was comprised of the following individuals: Mayor Patrick Shull, Vice Mayor Colette George, Alderman Jennifer Axsom Adler, term expired August 2021, Alderman Darrell Duncan, Alderman Betsy Cooper, Alderman Paul Montgomery, term began July 2021, Alderman Tommy Olterman, and Alderman James Phillips. To contact the Board of Mayor & Aldermen please call 423-229-9412.



Patrick W. Shull, Mayor



Colette George Vice Mayor



Jennifer Axsom Adler
Alderman
Term expired
August 31, 2021



Betsy Cooper Alderman



Darrell Duncan Alderman



Paul Montgomery Alderman—July 2021



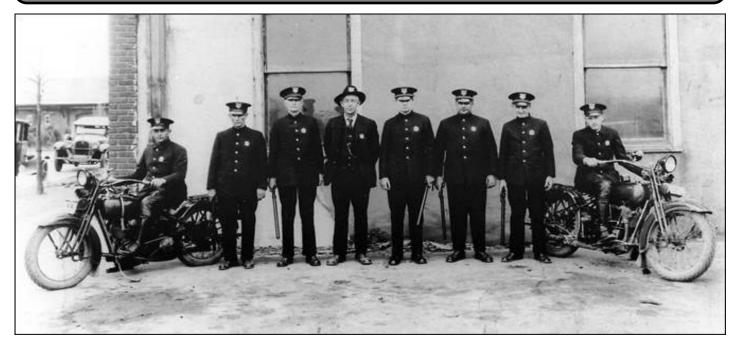
Tommy Olterman Alderman



James Phillips Alderman



INTRODUCTION



In 1822 the town of Christianville and the town of Rossville combined to form the incorporated town of Kingsport. The second oldest town in Sullivan County, Kingsport was considered the largest and most influential City in the county. Almost 100 years elapsed before Kingsport officially became a City in March 1917. Until that time, all law enforcement was performed by constables and the Sheriff of Sullivan County.

Upon being notified that the City had been chartered, the new governing body appointed George Barger as Chief of Police and three additional officers, W.P. Flora, A.R. Hagy, and Sam Barger, to serve and protect the City of Kingsport. Sullivan County Deputies W.W. Leedy and S.P. Devault were also still assigned to patrol the City.

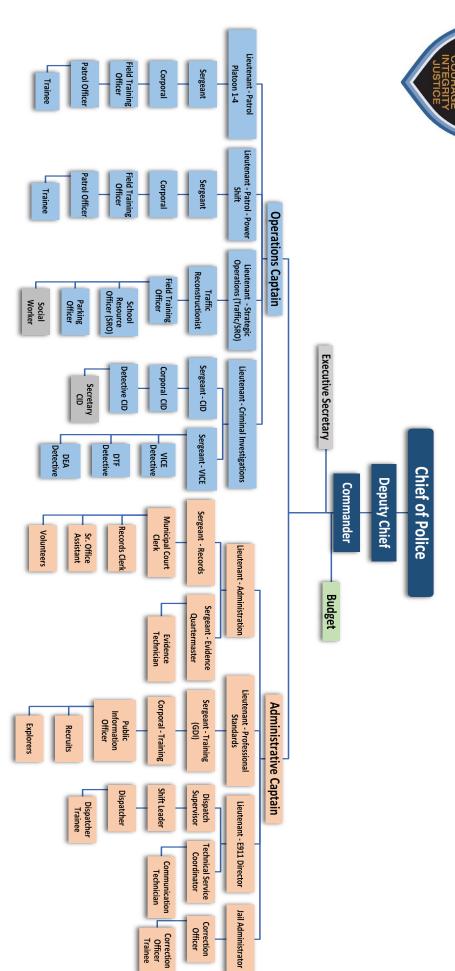
The City of Kingsport has had fifteen Police Chiefs since its charter, the current being Chief Dale Phipps. Currently, the Kingsport Police Department has one hundred and nineteen sworn Officer positions, nine Corrections Officers, twenty-two Telecommunicators, and eleven civilian positions variously assigned. The department serves a population of slightly over 55,000 citizens. The City encompasses 53.58 square miles, the majority of which is inside of Sullivan County, with the westernmost edge in Hawkins County. Officers patrol 502.14 miles of streets, which include 25.53 miles of interstates.

The Kingsport Police Department also operates the City's 911 Communications Center. The department is unique in

that it is one of the few municipal police departments in the state that operate an in-house city jail. In 1989, the police department moved into the current Justice Center. Shortly after this move, the department was able to achieve an important goal by obtaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The Kingsport Police Department was the first law enforcement agency in the East Tennessee region, as well as being only the third agency in the entire State of Tennessee, to achieve this honor.







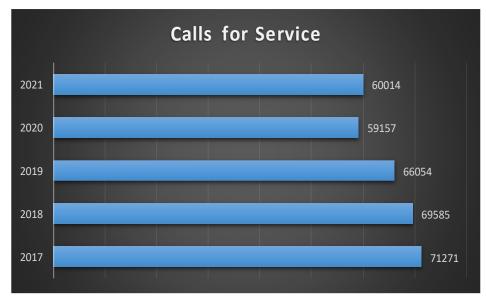


(INGSPORT



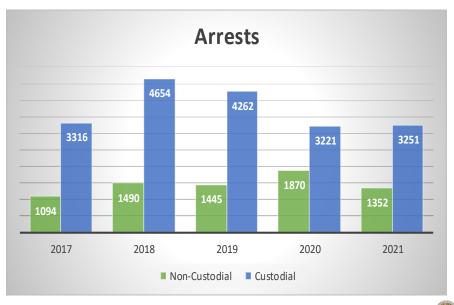
Operations Bureau Patrol Division

As the backbone of the police department, the Patrol Division is divided into four rotating platoons. These four platoons are responsible for responding to citizens' complaints, handling calls for service, initiating police investigations, and enforcing traffic laws. With additional specialized units supplementing the Patrol Division, the Kingsport Police Department answered 60,014 calls in 2021 compared to 59,157 in 2020. This is an increase of 857 calls, or 1.44 %. As a result of these calls and investigations, 4,603 adults and juveniles were either arrested or issued a misdemeanor citation in lieu of arrest.



Calls for service (CFS) represent all calls handled by KPD. These include 911 calls and nonemergency calls. **CFS** does not take into account the amount of work needed to complete varying types of calls. The amount of time to handle each CFS can range from a few minutes to thousands of hours for significant incidents.

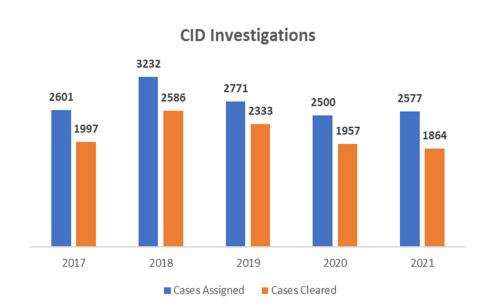
Non-custodial arrests are arrests where the suspect is arrested then released on a misdemeanor citation. Custodial arrests are arrests made where the suspect is arrested and subsequently transported to the City Jail or the Sullivan County Jail.





Operations Bureau Criminal Investigations Division

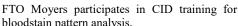
The Kingsport Police Department's Criminal Investigations Division encompasses the traditional investigations of crimes against persons and property crimes as well as the specialized investigations of vice and narcotics related crimes. The C.I.D. Commander manages four supervisors and over a dozen detectives who collectively investigate all major crimes reported to K.P.D. Detectives utilize conventional methods, state of the art technology, and good old fashioned police work to process crime scenes, identify perpetrators, and bring criminals to justice. The detectives assigned to the Criminal Investigation Division investigated 2,577 cases in 2021. Of these 1864 were cleared, for a clearance rate of 72%.

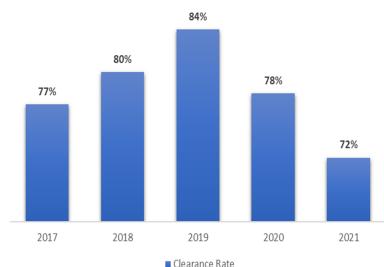




Corporal Mailloux and Detective Clare prepare a room for a CID training scenario.







bloodstain pattern analysis.

Operations Bureau

School Resource Officers

The Kingsport Police Department continues to maintain an excellent working relationship with the Kingsport City Schools. Two officers are dedicated to Dobyns-Bennett High School while Cora Cox, DB Excel, John Sevier Middle School and Ross N. Robinson Middle School have one officer assigned to each school. Additionally, four part-time officers share responsibilities for the elementary schools. For the year 2021, the SROs documented four hundred three reports.

In addition to the SROs, Kingsport Police Department Patrol Officers conducted 649 school "walk-thrus" at all city schools in 2021, to include the Palmer Center and St. Dominic Catholic School.

Operations Bureau

Traffic Enforcement Unit

There were 2,812 traffic crashes investigated by members of the Traffic Unit and Patrol Division in 2021. Of those crashes, there were (6) six fatal crashes, resulting in the deaths of (6) six people, and 472 personal injury crashes that resulted in the injury or potential injury to 651 occupants or pedestrians. The total number of crashes increased by 0.25 % compared to 2020.

One of the most common ways the Kingsport Police Department attempts to reduce traffic crashes is through diligent traffic enforcement and D.U.I. and seatbelt checkpoints. There were 9,366 citations issued in 2021 (this number includes violations of city ordinance as well as state law), with 55.3% of those being warning citations. Members of the department participated in D.U.I. and seatbelt checkpoints as well as 285 hours of saturation patrols as part of a Tennessee Highway Safety Office Grant. The focus of these saturation patrols is traffic safety and the reduction of crashes and fatalities through traffic law enforcement.





Operations Bureau Power Shift

The Power Shift Unit is comprised of a group of officers that are utilized to target what the police department considers "hot spots" of criminal activity. Members of this unit handle everything from juvenile vandalism to serious drug complaints. The Power Shift Unit also has the ability to answer calls city-wide wherever the greater need exists. Another benefit is being able to spend more time in different communities to address problems and concerns the residents may perceive. In addition, the officer can help them figure out a solution for the problem.

Operations BureauSpecial Weapons And Tactics

Commonly referred to as the "S.W.A.T. team", twelve members make up this unit. Additionally, there are two highly trained hostage negotiators on 24-hour callout that provide a valuable resource to the team. The S.W.A.T. team is activated only under the most extraordinary of circumstances, where the team's specialized training, weapons, and tactics can be utilized. The S.W.A.T. team was activated eight times in 2021.





Ô

Operations Bureau

K-9

The use of a trained police canine is an effective tool in law enforcement. Although their greatest value lies in the deterring effect of their presence, the use of a canine in making an arrest is only authorized when the circumstances legally justify such use.

The canine handlers must be constantly alert to the amount of force they can legally use to make or maintain an arrest, and in determining the degree of force to be used; the handlers must take into consideration all known circumstances.

Primarily canines are assigned to each patrol shift and all are dual purpose dogs. In other words, they may be used for tracking, building searches, apprehensions, and item location (other evidence) at crime scenes which is patrol work. They are also used for scent work, locating narcotics and bombs, as the second job.

The Kingsport Police Department began using K-9s in 1968, and has the second oldest continuous K-9 force in Tennessee, behind Memphis. The KPD uses the Malinois (pronounced MAL-in-wah) generally imported from Holland. They were chosen over the more famous German Shepherd because they have fewer health problems and have longer useful service lives, usually until they are 11 years old. They are also a very high-energy dog.

Dogs and handlers are carefully screened and tested prior to training. It takes 16 weeks to train the basics for a dog. In addition, each dog and handler team currently attends a 2-8 week school together in preparation for their function as a "K-9" team. This time variation depends upon the experience of the handler. Unlike some departments, KPD canines are not assigned "ranks".

K9s often respond to commands in multiple languages such as Dutch, German and English. Generally, this is the handler's choice.

For the year 2021, the K-9 teams were utilized 203 times.



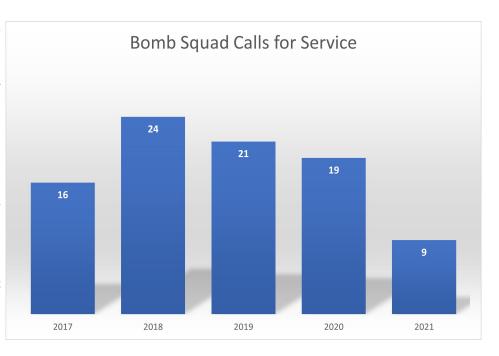






Operations Bureau Bomb Squad

In 2021, the Kingsport Police Department Bomb Squad responded to nine calls and safely disposed of various types of explosives. Due to current events, the Bomb Squad also responds to calls of suspicious packages. They are often utilized for mutual aid in assisting other jurisdictions before significant events.



Operations BureauParking Enforcement

The Parking Enforcement Officer issued 657 citations for illegal parking. These were issued for violations of the various parking ordinances to include handicapped parking violations.









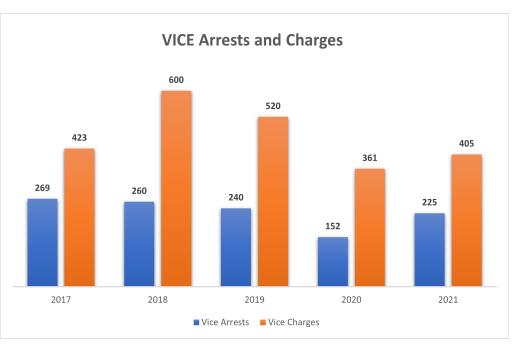
O

Operations Bureau VICE

	2017	2018	2019	2020	2021
PAPERS SERVED	66	82	62	55	70
DRUG BUYS	87	76	81	33	61
AGENCY ASSISTS	218	221	208	169	196
BEER INSPECTIONS	83	128	172	38	68
BEER APPLICATIONS	59	25	53	22	34
SEARCH WARRANTS	7	10	7	13	14

The VICE unit handles a number of investigations, including illegal drug sales and surveillance, prescription drug fraud, prostitution, underage alcohol sales, and gambling, among others. The Vice unit maintains an excellent working relationship with neighboring agencies, the District Attorney's Office, as well as Federal and State agencies, such as ATF, TBI, Homeland Security,

and the DEA. In 2021, the Vice unit seized over \$92,562.22 in currency, and 7 vehicles valued at an estimated \$31,000. The drugs seized by the VICE unit had an estimated value of street over \$1,053,922. In total, VICE officers made 225 including arrests charges.

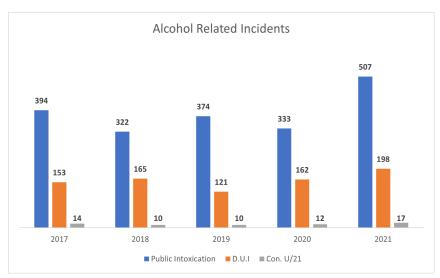




Operations BureauCrime Analysis

Crime analysis is an important part of detecting current and developing trends in criminal activity. When patterns are detected, the information can be pushed out to the appropriate division or unit for action. This task requires constant monitoring of data and reports as they come in to see if the resources that have been deployed are being effective. This is crucial when blended with the CompStat (Computerized Statistics) program for police supervision. The Crime Analyst is able to provide supervisors the most current information so decisions and adjustments can be made regarding manpower and resources.

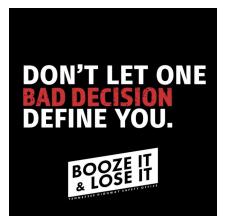
Statistics





Consumption under 21 figures contain all under 21 related offenses



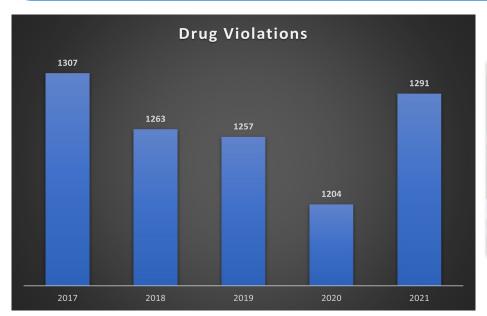




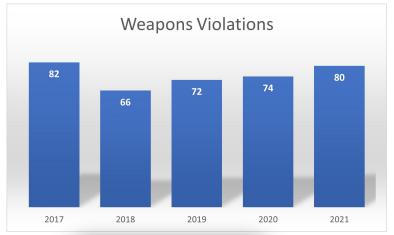
O

Operations Bureau

Statistics











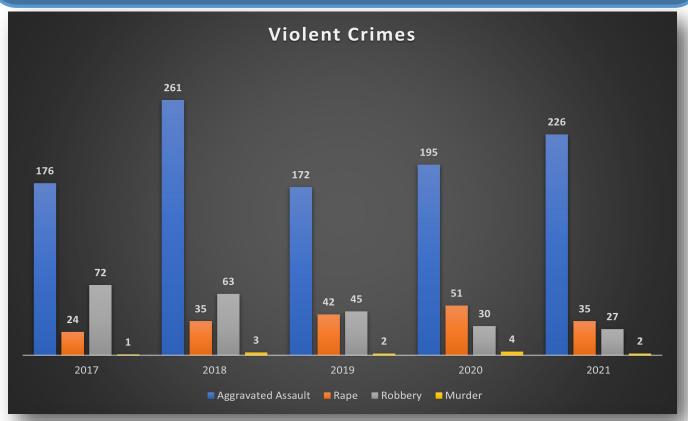


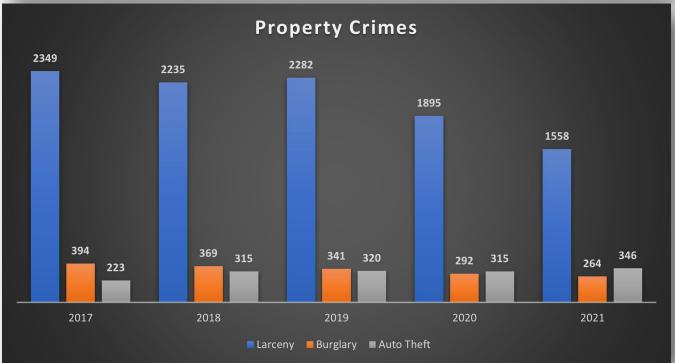


0

Operations Bureau

Statistics

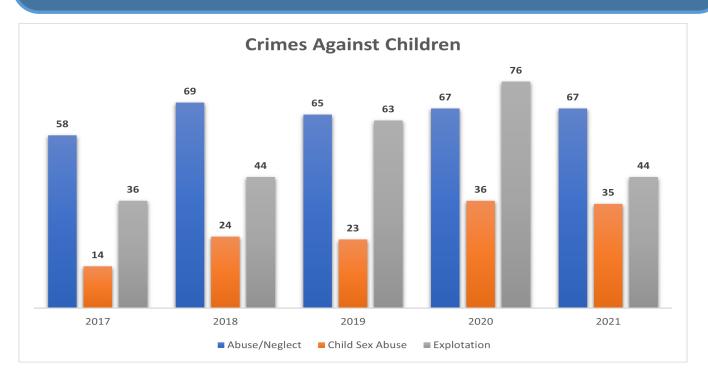






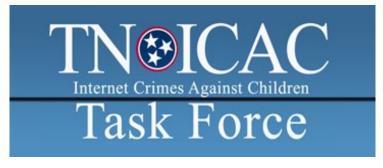


Operations BureauStatistics



KPD works in conjunction with multiple agencies to care for child victims of crime properly. KPD partners with the Sullivan County District Attorney's Office, Department of Children's Services, Children's Advocacy Center, and many others. Also, KPD is part of the Tennessee Internet Crimes Against Children Task Force.







https://www.tn.gov/content/tn/dcs/programareas/child-safety/reporting/child-abuse.html

Report Child Abuse: 877-237-0004





Administrative Bureau Introduction

It is the responsibility of the Administrative Bureau to provide technical support to all components within the organization of the Kingsport Police Department for orderly and efficient day-to-day functions.

Administrative Bureau Corrections/Jail

The Kingsport City Jail is classified as a Type II facility by the State of Tennessee, meaning that prisoners are held for 72 hours or less. Correctional Officers are responsible for booking and processing persons arrested by police personnel. Once the prisoner is brought into the jail, the Correctional Officers are responsible for booking and processing persons arrested by police personnel.

tional Officer begins the booking process, which includes a thorough search of the prisoner, securing the prisoner's property, a detailed medical screening, fingerprinting and photographing the prisoner, and securing them in a cell. Once incarcerated, Correctional Officers are responsible for the constant monitoring of the prisoners until they are released or transferred to another holding facility. In 2021, the Kingsport City Jail processed 2,243 physical arrests on over 5,090 charges and processed 84 subjects that were issued Misdemeanor Citations. The Kingsport City Jail is a state certified holding facility, falling under the rules and regulations of the Tennessee Corrections Institute. Our jail is inspected annually by a Detention Facilities Specialist from the Tennessee Corrections Institute, ensuring that our facility and staff are meeting the criteria mandated by the state.





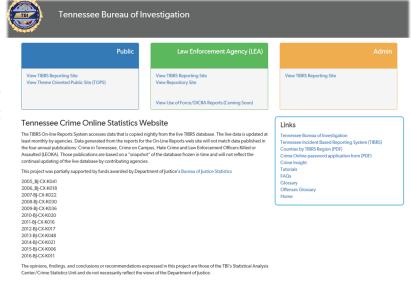
Administrative Bureau Records Division

In addition to personnel in the Records Division being the first interaction many citizens have at the police department, this division is also the central repository for nearly all police department generated paperwork. This includes handwritten handicap parking citations as well as closed major crime investigations. The Records Division is staffed by three full-time Records Clerks, one part-time Records Clerk, one full-time Court Clerk, and one full-time Receptionist. These clerks continue to ensure reporting accuracy of TIBRS data via validation checks of electronic reports submitted by officers. Additionally, they collect fines for city ordinance and Red Light Camera violations, fulfill citizen's requests for police reports, track all court subpoenas for departmental personnel, and assist patrol officers and detectives when requested.

Administrative Bureau TIBRS Reporting

The Kingsport Police Department reported 6,536 Group A offenses to the Tennessee Bureau of Investigation in 2021, which is 28 less than 2020 (6564). In 2021 3,454 cases were cleared, resulting in a 52.85% clearance rate which exceeds the state average. For additional information on crime statistics, contact the T.B.I. at:

https://crimeinsight.tbi.tn.gov/

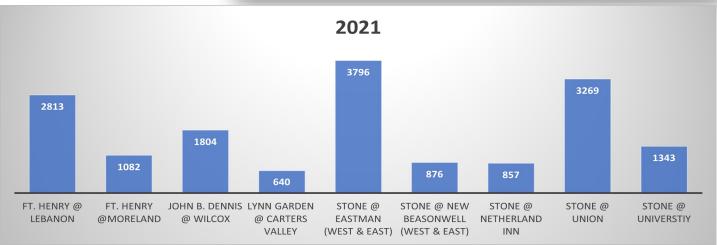




Administrative BureauCity Court Collections

For 2021, the City Court clerks collected a total of \$830,240. These monies were paid to satisfy various traffic fines, Redflex camera enforcement citations, parking fines, and code enforcement fines.





The Kingsport Police Department continues to utilize our Red Light Traffic Enforcement System to capture violations at various intersections across the city. The Red Light Traffic Enforcement System is located at ten intersections, with 12 approaches, where past data has shown a trend of serious crashes. The photo enforcement system captures potential violations. These violations are reviewed by sworn officers with the Traffic Unit. In 2021, the Traffic Unit approved 16,480 citations that were then issued to motorists for the violations.

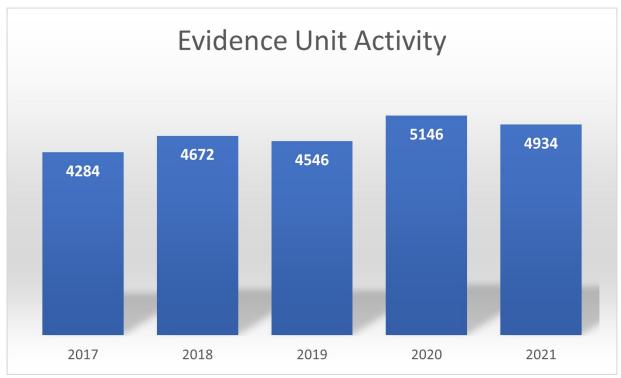




Administrative Bureau Evidence, Property, Storage Unit

The Evidence/Property Unit is responsible for all items and property that come into the possession of the Kingsport Police Department. The numbers charted below represent items submitted by officers of the Kingsport Police Department.







0

Administrative Bureau Professional Standards

The Kingsport Police Department Professional Standards Unit is an integrated unit that encompasses internal affairs investigations, background investigations, accreditation, training, community relations and recruitment. Each element of the Professional Standards Unit works toward the common goal of maintaining a high level of professionalism within the Kingsport Police Department that reflects on the community it

serves. During 2021, the Kingsport Police Department Professional Standards Unit conducted eight (8) Internal Affairs Investigations. Four (4) investigations were unfounded, one (1) was exonerated, one (1) was substantiated and two (2) investigations were unsubstantiated. The Kingsport Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.) since 1992. The Kingsport Police Department has been awarded reaccreditation in 1997, 2002, 2005, 2008, 2011, 2014 and 2017 In 2020, the Kingsport Police Department successfully completed another three year C.A.L.E.A. compliance review .

In 2021, there were one hundred seventy two (172) appli-

cants that applied for the position of police officer. Of that number, there were ninety-four (94) applicants who moved forward to the physical agility portion of the testing. For the

year of 2021, fourteen (14) police officers were hired.





Administrative Bureau Professional Standards

The Kingsport Police Department's Public Information Officer is responsible for maintaining the department's positive image as perceived by the community it serves by effectively building trust and strong working relationships with private businesses and industry, other government entities, citizens, and the media. During 2021, the P.I.O. issued 164 official news releases that were circulated to traditional media outlets and the general public via e-mail and social media. News releases were disseminated on a variety of issues to include wanted suspects, major arrests, serious motor vehicle collisions, missing persons, significant accomplishments, etc. These news releases resulted in the P.I.O. conducting dozens of interviews throughout the year. The P.I.O. continues to work with the Operations Bureau to assist the Patrol and Criminal Investigations Divisions with soliciting help from the public in closing unsolved cases. The P.I.O. was also responsible for maintaining the department's website (over 50,000 visitors), WordPress blog (404 subscribers), FaceBook page (over 15,000 fans), Twitter feed (2,895 followers), YouTube channel (569 subscribers), and Instagram account (2,768 followers). The P.I.O. also conducted over 100 separate face-to-face public safety education and crime prevention oriented programs reaching thousands of individual citizens. These programs were on a variety of topics to include child safety, scam and identity theft prevention, neighborhood watch, church security, substance abuse prevention, traffic safety, etc.



Kingsport Police

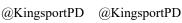
Department



@kingsportpd













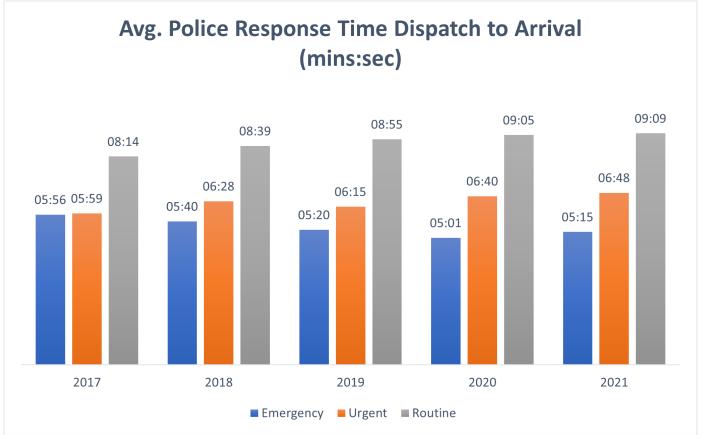
The training mission of the Professional Standards Unit is one of the most critical functions of the Kingsport Police Department. The primary role of the officers assigned to this duty is to ensure that all personnel receive the training needed to complete the tasks of their assigned jobs. Officers of the Kingsport Police Department received 20, 273 hours of training during 2021.

POLICE

Administrative Bureau Central Dispatch

In 2021, Kingsport Central Dispatch handled 224,805 phone calls. Of those, 51,833 were 911, while 172,972 were non-emergency; 60,176 calls were police department related; 8426 were fire department related; and 12,573 were EMS or KLSC related. Dispatchers also made 91,018 Computer Aided Dispatch (CAD) entries into the system to document their activities. This is an average of 249 entries per day.







Administrative Bureau Budget FY:2020/2021

The Kingsport Police Department actual budget for the fiscal year 2020/2021 was \$11,648,530. The monies for this budget were divided amongst eight categories. These categories and funds are:

POLICE DEPARTMENT SUMMARY				
EXPENDITURES	<u>ACTUAL</u>	<u>ACTUAL</u>		
	<u>FY 19-20</u>	<u>FY 20-21</u>		
Police Administration	\$1,856,610	\$1,894,836		
Jail Operations	\$392,445	\$425,213		
Training	\$386,172	\$388,821		
Criminal Investigation	\$1,494,085	\$1,438,929		
Patrol	\$6,005,195	\$5,687,789		
Central Dispatch	\$1,371,923	\$1,372,624		
Communications	\$144,252	\$416,848		
Traffic School	\$15,928	\$23,470		
Total	\$11,666,610	\$11,648,530		
Personnel Costs	\$10,163,575	\$9,792,888		
Operating Costs	\$1,503,035	\$1,855,642		
Capital Outlay	\$0	\$0		
Total	\$11,666,610	\$11,648,530		
Personnel Expense as a % of Budget	87%	84%		

Budgeted Position FY 20/21	Sworn	Non-Sworn
Administration	10	9
Jail	0	9
Training	3	0
Criminal Investigation Division	20	1
Patrol Division	85	0
Central Dispatch	1	23
Communication Maintenance	0	2
Totals	119	44



Administrative Bureau Recognition-Promotions





Dale Phipps 3/26/21 **Chief of Police**





Jason Bellamy 4/15/2021 **Deputy Chief of Police**





Sean Chambers 5/14/21 Commander





Martin Taylor 2/14/21 Lieutenant



Darrel Johnson 5/14/21 Lieutenant









2/14/21

Sergeant

2/14/21 Sergeant





Sergeant









Administrative Bureau Recognition Awards



Lieutenant Steve Summey Distinguished Service Award



Patrolwoman Laiken Whitlock Medal of Valor



Patrolman Matt Medlin Life Saving Medal



Detective William Clare Commendation Medal





Patrolman Ben DeGreen Commendation Medal





Patrolman Scott Reid Medal of Merit





Administrative Bureau Recognition—Retirement





Dispatcher Patricia Kincheloe Retired: 06-30-2021 20 Years 10 Months of Service





Patrolman Robert Coffey
Retired: 11-22-2021
26 Years 3 Months of Service





Patrolman Darrell McCoy Retired: 12-20-2021 25 Years of Service

Administrative Bureau Recognition—Retirement





Sergeant Glenn Cradic
Retired: 12-31-2021
34 Years 3 Months of Service





Lieutenant Todd Harrison Retired: 12-31-2021 31Years 6 Months of Service



Administrative Bureau Contact Information

Location	<u>Number</u>
ALL CITY EMERGENCIES AND TDD	911
Central Dispatch (Non-Emergency)	246-9111
Central Dispatch-FAX	224-2594
General Police Information	229-9300
Police Administration	229-9344
Police Administration-FAX	224-2786
Police Chief	229-9423
Deputy Chief of Police	229-9437
Commander	229-9469
Watch Commander	229-9438
Criminal Investigation Division	229-9429
Patrol Division	229-9436
Training Division	229-9339
VICE	224-9434
Jail	229-9435
Records/Tickets	229-9427
Records/Tickets-FAX	229-9495
Public Information Officer/Community Relations	229-9433
Communications Manager	229-9358
Communications Maintenance	229-9468

Prepared by:

Lt. Thomas Wayt, Sgt. Dustin Jackson

Administrative Division

Kingsport Police Department

423-229-9427



