# Kingsport Police Department



## 2020 Annual Report

**Mission Statement:** 

The mission of the Kingsport Police Department is to preserve the peace, protect life and property, prevent crime, apprehend criminals, recover lost and stolen property, and enforce all laws fairly and impartially. This page intentionally left blank





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Patrick W. Shull Mayor



Colette George Vice Mayor



Betsy Cooper Alderman



Jennifer Axsom Adler Alderman



James Phillips Alderman



Darrell Duncan Alderman



Tommy Olterman Alderman

The City of Kingsport's government is based upon the Council-Manager form of government. This form of government was established in 1917 when the City was reincorporated into what is now known as the modern city of Kingsport.

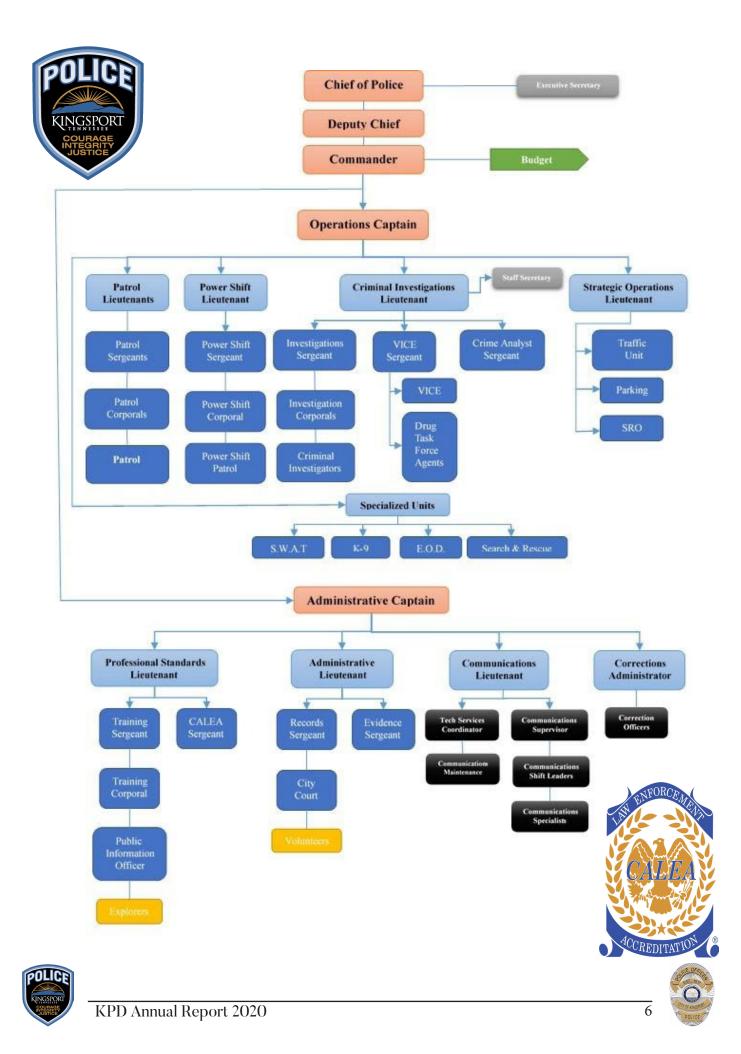
The City is governed by a seven member Board of Mayor and Aldermen, elected at-large and on a non-partisan basis for four-year staggered terms. The exception to this rule is that the Mayor is elected at-large for a two year term. Elections are held in May during odd numbered years. The new Board of Mayor and Alderman is seated on 1 July of each election year.

The Board of Mayor and Aldermen for 2020 was comprised of the following individuals: Mayor Patrick Shull, Vice Mayor Colette George, Alderman Jennifer Axsom Adler, Alderman Darrell Duncan, Alderman Betsy Cooper, Alderman James Phillips, and Alderman Tommy Olterman.

To contact the Board of Mayor & Aldermen please call 423-229-9412.

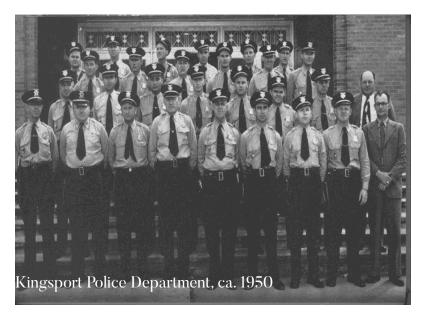






## INTRODUCTION

In 1822 the town of Christianville and the town of Rossville combined to form the incorporated town of Kingsport. The second oldest town in Sullivan County, Kingsport was considered the largest and most influential City in the county. Almost 100 years elapsed before Kingsport officially became a City in March 1917. Until that time, all law enforcement was performed by constables and the Sheriff of Sullivan County. Upon being notified that the City had been chartered, the new



governing body appointed George Barger as Chief of Police and three additional officers, W.P. Flora, A.R. Hagy, and Sam Barger, to serve and protect the City of Kingsport. Sullivan County Deputies W.W. Leedy and S.P. Devault were also still assigned to patrol the City.

The City of Kingsport has had fourteen Police Chiefs since its charter, the current being Chief David Quillin. Currently, the Kingsport Police Department has one hundred and twenty sworn Officer Positions, eight Corrections Officers, twenty-two Telecommunicators, and eleven civilian positions variously assigned. The department serves a population of slightly over 53,000 citizens. The City encompasses 53.55 square miles, the majority of which is inside of Sullivan County, with the westernmost edge in Hawkins County. Officers patrol 500.34 miles of streets, which include 25.53 miles of interstates.

The Kingsport Police Department also operates the City's 911 Communications Center. The department is unique in that it is one of the few municipal police departments in the state that operate an in-house city jail. In 1989, the police department moved into the current Justice Center. Shortly after this move, the department was able to achieve an important goal by obtaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The Kingsport Police Department was the first law enforcement agency in the East Tennessee region, as well as being only the third agency in the entire State of Tennessee, to achieve this honor.





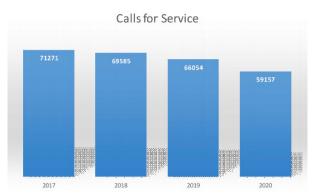
## **Operations Bureau:** Patrol Division

The backbone of the police department, the Patrol Division is divided into four rotating platoons. These four platoons are responsible for responding to citizens' complaints, handling calls for service, initiating police investigations, and enforcing traffic laws. With additional specialized units supplementing the Patrol Division, the Kingsport Police Department answered 59,157 calls in 2020 compared to 66,054 in 2019. This is a decrease of 6,897 calls, or -10.5%. As a result of these calls and investigations, 5,028 adults and juveniles were either arrested or issued a misdemeanor citation in lieu of arrest.



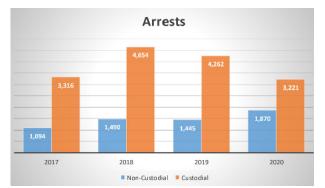


#### **Operations Bureau:** Patrol Statistics



Calls for service (CFS) represent all calls handled by KPD. These include 911 calls and non-emergency calls. CFS does not take into account the amount of work needed to complete varying types of calls. The amount of time to handle each CFS can range from a few minutes to thousands of hours for significant incidents

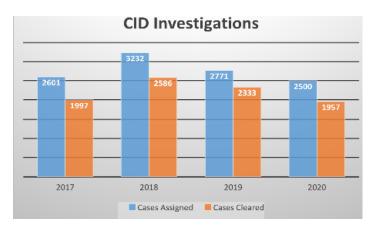




Non-custodial arrests are arrests where the suspect is arrested then released on a misdemeanor citation. Custodial arrests are arrests made where the suspect is arrested and subsequently transported to the City Jail or the Sullivan County Jail.



#### **Operations Bureau:** Criminal Investigations Division





The Criminal Investigation Division, (C.I.D.) is responsible for investigating all major crimes in Kingsport. The detectives assigned to the Criminal Investigation Division investigated 2,500 cases in 2020. Of these 1,957 were cleared, for a clearance rate of 78%.

#### **Operations Bureau: School Resource Officers**

The Kingsport Police Department continues to maintain an excellent working relationship with the Kinsport City Schools. Two officers are dedicated to Dobyns-Bennett High School while John Sevier

Middle School and Ross N. Robinson Middle School have one officer assigned to each school. Additionally, four part-time officers share responsibilities for the elementary schools. For the year 2020, the SROs investigated one hundred seventy-nine incidents that occurred on school property. Kingsport Police Department Patrol Officers conducted 743 school "walk-thrus" at all city schools in 2020, to include the Palmer Center and St. Dominic Catholic School. This averages out to be approximately four school "walk-thrus" performed per school day.



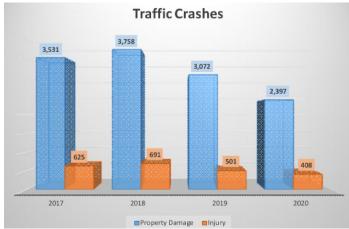








#### **Operations Bureau:** Traffic Enforcement Unit





There were 2,805 traffic crashes investigated by members of the Kingsport Police Department in 2020. Of those crashes, there were (6) six fatal crashes, resulting in the deaths of (7) seven people. Kingsport Police also investigated 408 personal injury crashes with 543 occupants or pedestrians reporting injuries. The total number of crashes in 2020 decreased by 22% compared to 2019.



One of the most common ways the Kingsport Police Department attempts to reduce traffic crashes is through diligent traffic enforcement and D.U.I. and seatbelt checkpoints. There were 8,557 citations issued in 2020 (this number includes violations of city ordinance as well as state law), with 59% of those being warning citations. Members of the department participated in two D.U.I. checkpoints and conducted three Seatbelt checkpoints in 2020. Additionally, as part of a Tennessee Highway Safety Office Grant, officers of the department

conducted 76 saturation patrols on designated roadways within the city. The focus of these saturation patrols is traffic safety and the reduction of crashes and fatalities through traffic law enforcement.



#### **Operations Bureau: Power Shift**

The Power Shift Unit is comprised of a group of officers that are utilized to target what the police department considers "hot spots" of criminal activity. Members of this unit handle everything from juvenile vandalism to serious drug complaints. The Power Shift Unit also has the ability to answer calls city-wide wherever the greater need exists. Another benefit is being able to spend more time in different communities to address problems and concerns the residents may perceive. In addition, the officer can help them figure out a solution for the problem.





## **Operations Bureau: Special Weapons And Tactics**

Commonly referred to as the "S.W.A.T. team", thirteen members make up this unit, including one medic. Additionally, there are two highly trained hostage negotiators on 24-hour callout that provide a valuable resource to the team. The S.W.A.T. team is activated only under the most extraordinary of circumstances, where the team's specialized training, weapons, and tactics can be utilized. The S.W.A.T. team was activated ten times in 2020.



## **Operations Bureau: K-9**

The Kingsport Police Department utilizes four canines within its Patrol Division. Two of the canines are Belgian Malinois, one is a German Shepherd/Belgian Malinois mix, and one is an English Labrador Retriever. Three of the dogs are dual trained, meaning they are used for tracking, building searches, area searches, and apprehensions as part of their first job. They are also used as narcotics detectors as their secondary job. The Labrador is a single purpose explosives detection dog that was a donation from a private citizen. For the year 2020, the K-9 teams were utilized 126 times. These dogs are highly motivated and require motivated handlers. During weekly training, these handlers ensure that the dogs are ready for annual competition trials to maintain their certifications as well as to stay abreast of changes in law and tactics.



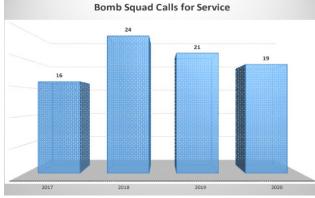








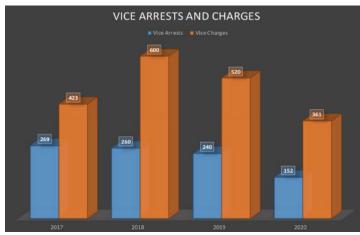
#### **Operations Bureau:** Bomb Squad



In 2020, the Kingsport Police Department Bomb Squad responded to nineteen calls and safely disposed of various types of explosives. Due to current events, the Bomb Squad also responds to calls of suspicious packages. They are often utilized for mutual aid in assisting other jurisdictions before significant events.

## **Operations Bureau: VICE**

	2017	2018	2019	2020
PAPERS SERVED	66	82	62	55
DRUG BUYS	87	76	81	33
AGENCY ASSISTS	218	221	208	169
BEER INSPECTIONS	83	128	172	38
BEER APPLICATIONS	59	25	53	22
SEARCH WARRANTS	7	10	7	13



The VICE unit handles a number of investigations, including illegal drug sales, surveillance, prescription drug fraud, prostitution, underage alcohol sales, and gambling, among others. During 2020, the unit made 152 arrests. Proceeds from illegal activity are also subject to seizure. In 2020, the VICE Unit seized over \$96,049 in currency and five vehicles with an estimated value of \$17,500. The drug seizures for this year had an estimated street value of \$1,874,305. Several investigations lead to larger operations. Our Vice unit maintains an excellent working relationship with neighboring agencies for joint multijurisdictional

investigations with other agencies like the District Attorney's Office, as well as Federal and State agencies, such as Federal Bureau of Alcohol, Tobacco, and Firearms (ATF), Homeland Security, Tennessee Bureau of Investigation (TBI) and the Drug Enforcement Administration (DEA).





## **Operations Bureau:** Parking Enforcement

The Parking Enforcement Officer issued 246 citations for illegal parking. These were issued for violations of the various parking ordinances to include handicapped parking violations.

#### **Operations Bureau: Search and Rescue**

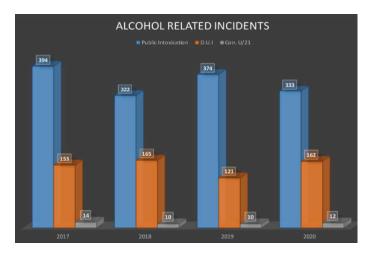


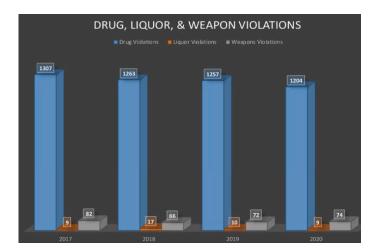
The department's Search and Rescue team is composed of six members selected from sworn police officers. Team members train monthly in visual tracking, local trail familiarization, and compass-assisted/GPS land navigation. All have attended and completed a TEMA (Tennessee Emergency Management Agency) certified visual man-tracking school. Along with the map, compass, and GPS, the team also utilizes thermal imaging devices, four-wheel drive ATV's and drone technology to accomplish missions and training. The team also trains with bloodhounds provided by Operations Captain Mike Roark. The Search and Rescue team responds mostly to calls of lost persons, but is also utilized to assist in searching for evidence in fields and wooded areas.

## **Operations Bureau:** Crime Analysis

Crime analysis is an important part of detecting current and developing trends in criminal activity. When patterns are detected, the information can be pushed out to the appropriate division or unit for action. This task requires constant monitoring of data and reports as they come in to see if the resources that have been deployed are being effective. This is crucial when blended with the CompStat (Computerized Statistics) program for police supervision. The Crime Analyst is able to provide supervisors the most current information so decisions and adjustments can be made regarding manpower and resources.

#### **Operations Bureau: Statistics**

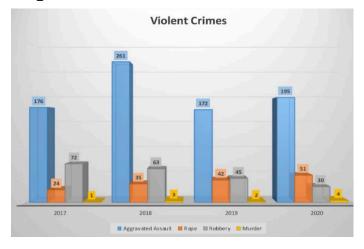


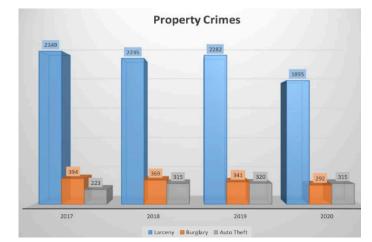




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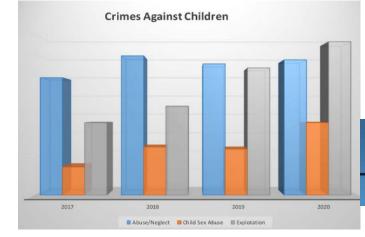
#### **Operations Bureau: Statistics**











Kingsport P.D. works in conjunction with multiple agencies to care for child victims of crimes. These partnerships include the Sullivan County District Attorneys Office, Department of Children's Services, Children's Advocacy Center, and Tennessee Internet Crimes Against Children Task Force (ICAC).









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## **Operations Bureau**















## **Administrative Bureau: Introduction**

It is the responsibility of the Administrative Bureau to provide technical support to all components within the organization of the Kingsport Police Department for orderly and efficient day-to-day functions.

## **Administrative Bureau:** Corrections/Jail

The Kingsport City Jail is classified as a Type II facility by the State of Tennessee, meaning that prisoners are held for 72 hours or less. Correctional Officers are responsible for booking and processing persons arrested by police personnel. Once the prisoner is brought into the jail, the Correctional Officer begins the booking process, which includes a thorough search of the prisoner, securing the prisoner's property, a detailed medical screening, fingerprinting and photographing the prisoner, and securing them in a cell. Once incarcerated, Correctional Officers are responsible for the constant monitoring of the prisoners until they are released or transferred to another holding facility. In 2020, the Kingsport City Jail processed 2,018 physical arrests on over 4,280 charges and processed 60 subjects that were issued Misdemeanor Citations. Jail staff also served over 2,410 meals to prisoners that were incarcerated in our jail. The Kingsport City Jail is a state certified holding facility, falling under the rules and regulations of the Tennessee Corrections Institute. Our jail is inspected annually by a Detention Facilities Specialist from the Tennessee Corrections Institute, ensuring that our facility and staff are meeting the criteria mandated by the state.



#### **Administrative Bureau: Records Division**

In addition to personnel in the Records Division being the first interaction many citizens have at the police department, this division is also the central repository for nearly all police department generated paperwork. This includes handwritten handicap parking citations as well as closed major crime investigations. The Records Division is staffed by three full-time Records Clerks, one part-time Records Clerk, one full-time Court Clerk, and one full-time Receptionist. These clerks continue to ensure reporting accuracy of TIBRS data via validation checks of electronic reports submitted by officers. Additionally, they collect fines for city ordinance and Red Light Camera violations, fulfill citizen's requests for police reports, track all court subpoenas for departmental personnel, and assist patrol officers and detectives when requested.







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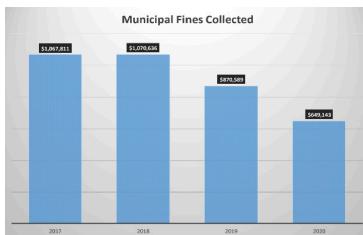
## **Administrative Bureau:** TIBRS Reporting

The Kingsport Police Department reported 6,564 Group A offenses to the Tennessee Bureau of Investigation in 2020, which is 779 less than 2019 (7,343). In 2020 3,429 cases were cleared, resulting in a 52.23% clearance rate which exceeds the state average. For additional information on crime statistics, contact the T.B.I. at:

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e 1	View TIBRS Repo View Theme Orie	rting Site nted Public Site (TOPS)		View TIBRS Reporting Site View Repository Site	View TIBRS Reporting Site	

https://crimeinsight.tbi.tn.gov/

#### **Administrative Bureau:** City Court Collections

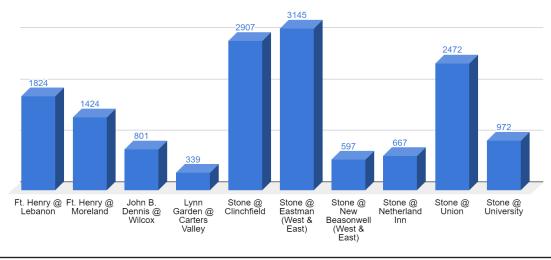


For 2020, the City Court clerks collected a total of \$649,143. These monies were paid to satisfy various traffic fines, Redflex camera enforcement citations, parking fines, and code enforcement fines.



#### Administrative Bureau: Red Light Traffic Enforcement

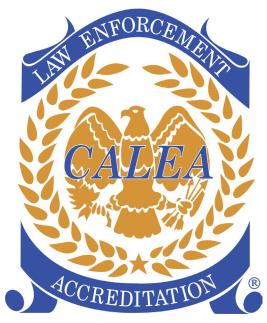
The Kingsport Police Department continues to utilize our Red Light Traffic Enforcement System to capture violations at various intersections across the city. The Red Light Traffic Enforcement System is located at ten intersections, with twelve approaches monitored, where past data has shown a trend of serious crashes, our studies show these long-term systems have reduced the severity of crashes at the approaches. All violations captured are by a sworn officer with our Traffic Unit prior to taking enforcement action. In 2020, members of the Traffic Unit approved 15,148 citations to motorist for dangerous red-light violations.







#### **Administrative Bureau:** Professional Standards



In 2020, the Kingsport Police Department received 317 applications to the position of sworn police officer. Of those, 129 applicants participated in testing for a position. The department accepted 10 new officers this year.



The Kingsport Police Department Professional Standards Unit is an integrated unit that encompasses internal affairs investigations, background investigations, accreditation, training, community relations and recruitment. Each element of the Professional Standards Unit works toward the common goal of maintaining a high level of professionalism within the Kingsport Police Department that reflects on the community it serves. During 2020, the Kingsport Police Department Professional Standards Unit conducted (14) fourteen Internal Affairs Investigations. (2) two investigations were founded and (12) twelve investigations were unfounded. The Kingsport Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.) since 1992. The Kingsport Police Department has been awarded reaccreditation in 1997, 2002, 2005, 2008, 2011, 2014 and 2017 In 2020, the Kingsport Police Department successfully completed another three year C.A.L.E.A. compliance review.







## Media and Public Relations

The Kingsport Police Department's Public Information Officer is responsible for maintaining the department's positive image as perceived by the community it serves by effectively building trust and strong working relationships with private businesses and industry, other government entities, citizens, and the media. During 2020, the P.I.O. issued nearly 175 official news releases that were circulated to traditional media outlets and the general public via e-mail and social media. News releases were disseminated on a variety of issues to include wanted suspects, major arrests, serious motor vehicle collisions, missing persons, significant accomplishments, etc. These news releases resulted in the P.I.O. conducting dozens of interviews throughout the year. The P.I.O. continues to work with the Operations Bureau to assist the Patrol and Criminal Investigations Divisions with soliciting help from the public in closing unsolved cases. The P.I.O. was also responsible for maintaining the department's website (over 50,000 visitors), blog (385 subscribers), FaceBook page (12,830 fans), Twitter feed (2,567 followers), and YouTube channel (514 subscribers). The P.I.O. also conducted over 100 separate face-to-face public safety education and crime prevention oriented programs reaching thousands of individual citizens. These programs were on a variety of topics to include child safety, scam and identity theft prevention, neighborhood watch, church security, substance abuse prevention, traffic safety, etc.









Kingsport Police Department

@kingsportpd @KingsportPD

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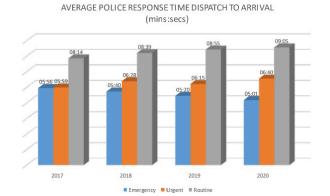


The training mission of the Professional Standards Unit is one of the most critical functions of the Kingsport Police Department. The primary role of the officers assigned to this duty is to ensure that all personnel receive the training needed to complete the tasks of their assigned jobs. Officers of the Kingsport Police Department received 15,159 hours of training during 2020.

THE OFFICIAL BLOG OF THE

KINGSPORT POLICE DEPARTMENT

#### **Administrative Bureau:** Central Dispatch



In 2020, Kingsport Central Dispatch handled 272,649 phone calls. Of those, 61,773 were 911, while 210,871 were non-emergency; 59,406 calls were police department related; 7,733 were fire department related; and 11,251 were EMS or KLSC related. Dispatchers also made 92,834 Computer Aided Dispatch (CAD) entries into the system to document their activities. This is an average of 253 entries per day.





## Administrative Bureau: Budget FY: 2019/2020

The Kingsport Police Department was approved for a budget of \$12,544,647 for the fiscal year of 2019/2020. The monies approved for this budget were divided amongst eight categories. These categories and funds are:

DIVISION	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020	% of Change
PATROL	\$6,098,000	\$6,327,000	\$6,146,494	\$6,183,543	0.60%
ADMINISTRATION	\$1,788,400	\$,1,803,200	\$1,862,803	\$1,886,641	1.28%
CRIMINAL INVESTIGATIONS	\$1,599,400	\$ 1,404,100	\$1,632,334	\$1,772,233	8.57%
CENTRAL DISPATCH	\$1,194,300	\$ 1,225,500	\$1,393,025	\$1,449,959	4.09%
TRAINING	\$392,100	\$ 409,700	\$425,227	\$423,301	-0.45%
JAIL	\$479,000	\$ 488,950	\$475,907	\$497,842	4.61%
COMMUNICATIONS MAINTENANCE	\$426,200	\$ 383,600	\$301,759	\$309,333	2.51%
TRAFFIC SCHOOL	\$12,020	\$ 13,500	\$14,135	\$21,795	54.19%
TOTALS	\$11,989,420	\$10,252,350	\$12,055,550	\$ 12,544,647	4.06%

Budgeted Position FY 19/20	Sworn	Non-Sworn
Administration	9	8
Jail	0	9
Training	3	0
Criminal Investigation Division	20	1
Patrol Division	87	0
Central Dispatch	1	22
Communication Maintenance	0	2
Totals	120	42



## **Recognition:**

#### 2020 Awards



Officer George Meyers 2020 East TN Officer of the Year



Sgt. Terry Hughes Commendation Certificate



Lt. Steve Summey 2020 East TN Speed Enforcement Award



Officer Dakota Benton Life Saving Medal



Officer Brandon Deas 2020 East TN DUI Enforcement Officer of the Year



Det. Jesse Altman Life Saving Medal



Officer Hunter Hite/ Officer Ben Degreen Life Saving Medal



Cpl. David Johnson Purple Heart



Officer George Horne Distinguished Service Medal







SRO Nathan Russell Life Saving Medal



Officer Keener Burke Life Saving Medal

#### Retirement



Tim Crawford 4/30/20 (Police Lieutenant)



Bryan Bishop 5/31/20 (Police Sergeant)



David Moore 6/30/20 (Police Lieutenant)



Clifton Ferguson 12/4/20 (Police Officer)



Mark Osterman 12/31/20 (Police Lieutenant)



Gerald Hurd 12/31/20 (Police Sergeant)



David Quillin 12/31/20 (Police Chief)





#### Promotion



Micah Johnston 7/5/20 Sgt. Power Shift to Lt. Power Shift



Justin McConnell 7/5/20 Cpl. CID to Sgt. 3rd



Seth Brumfield 7/5/20 Cpl. Training to Sgt. 4th



Noah Tidwell 7/5/20 Cpl. 4th to Sgt. Power Shift



Justin Fleenor 7/19/20 Police Officer CID to Corporal on Power Shift



J. Craig Dunworth 7/19/20 Police Officer CID to Corporal in CID



David Johnson 7/19/20 Police Officer 3rd to Corporal in Training



Jon Pennington 7/19/20 Police Officer 3rd to Corporal on 1st



Linda Garcia 7/19/20 Dispatcher to Comm. Shift Leader





#### **Administrative Bureau:** Contact Information

Location:	Number:
ALL CITY EMERGENCIES AND TDD	911
Central Dispatch (Non-Emergency)	246-9111
Central Dispatch-FAX	224-2594
General Police Information	229-9300
Police Administration	229-9344
Police Administration-FAX	224-2786
Police Chief	229-9423
Deputy Chief of Police	229-9469
Commander	229-9437
Watch Commander	229-9438
Criminal Investigation Division	229-9429
Patrol Division	229-9436
Training Division	229-9339
VICE	224-9434
Jail	229-9435
Records/Tickets	229-9427
Records/Tickets-FAX	229-9495
Public Information Officer/Community Relations	229-9433
Communications Manager	229-9358
<b>Communications Maintenance</b>	229-9468

Prepared by:

Lt. Thomas Wayt, Sgt. Dustin Jackson

Administrative Division

Kingsport Police Department 423-229-9344



Jasmine Monroe & Jacey McCloud



