

KINGSPORT POLICE

DEPARTMENT

2019 Annual Report







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The City of Kingsport's government is based upon the Council-Manager form of government. This form of government was established in 1917 when the City was re-incorporated into what is now known as the modern city of Kingsport.

The City is governed by a seven member Board of Mayor and Aldermen, elected at-large and on a non-partisan basis for four-year staggered terms. The exception to this rule is that the Mayor is elected at-large for a two year term. Elections are held in May during odd numbered years. The new Board of Mayor and Alderman is seated on 1 July of each election year.

The Board of Mayor and Aldermen for 2019 was comprised of the following individuals: Mayor Patrick Shull, Vice Mayor Colette George, Alderman Jennifer Axsom Adler, Alderman Darrell Duncan, Alderman Betsy Cooper, Alderman James Phillips, and Alderman Tommy Olterman.

To contact the Board of Mayor & Aldermen please call 423-229-9412.



Patrick W. Shull, Mayor



Colette George Vice Mayor



Betsy Cooper Alderman



Jennifer Axsom Adler Alderman



James Phillips Alderman



Darrell Duncan Alderman



Tommy Olterman Alderman



KPD Annual Report 2019





INTRODUCTION



In 1822 the town of Christianville and the town of Rossville combined to form the incorporated town of Kingsport. The second oldest town in Sullivan County, Kingsport was considered the largest and most influential City in the county. Almost 100 years elapsed before Kingsport officially became a City in March 1917. Until that time, all law enforcement was performed by constables and the Sheriff of Sullivan County. Upon being notified that the City had been chartered, the

new governing body appointed George Barger as Chief of Police and three additional officers, W.P. Flora, A.R. Hagy, and Sam Barger, to serve and protect the City of Kingsport. Sullivan County Deputies W.W. Leedy and S.P. Devault were also still assigned to patrol the City.

The City of Kingsport has had fourteen Police Chiefs since its charter, the current being Chief David Quillin. Currently, the Kingsport Police Department has one hundred and twenty sworn Officer Positions, eight Corrections Officers, twenty-two Telecommunicators, and eleven civilian positions variously assigned. The department serves a population of slightly over 53,000 citizens. The City encompasses 53.55 square miles, the majority of which is inside of Sullivan County, with the westernmost edge in Hawkins County. Officers patrol 500.34 miles of streets, which include 25.53 miles of interstates.

The Kingsport Police Department also operates the City's 911 Communications Center. The department is unique in that it is one of the few municipal police departments in the state that operate an in-house city jail. In 1989, the police department moved into the current Justice Center. Shortly after this move, the department was able to achieve an important goal by obtaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The Kingsport Police Department was the first law enforcement agency in the East Tennessee region, as well as being only the third agency in the entire State of Tennessee, to achieve this honor.



Operations Bureau Patrol Division



As the backbone of the police department, the Patrol Division is divided into four rotating platoons. These four platoons are responsible for responding to citizens' complaints, handling calls for service, initiating

police investigations, and enforcing traffic laws. With additional specialized units supplementing the Patrol Division, the Kingsport Police Department answered 66,054 calls in 2019 compared to 69,585 in 2018. This is a decrease of 3,531 calls, or -6.1%.

As a result of these calls and investigations, 5,597 adults and juveniles were either arrested or issued a misdemeanor citation in lieu of arrest.





Operations Bureau Patrol Statistics



Calls for service (CFS) represent all calls handled by KPD. These include 911 calls and nonemergency calls. CFS does not take into account the amount of work needed to complete varying types of The amount of calls. time to handle each CFS can range from a few minutes to thousands of hours for significant incidents.

Non-custodial arrests are arrests where the suspect is arrested then released on a misdemeanor citation. Custodial arrests are arrests made where the suspect is arrested and subsequently transported to the City Jail or the Sullivan County Jail.





Operations Bureau Criminal Investigations Division



The Criminal Investigation Division, (C.I.D.) is responsible for investigating all major crimes in Kingsport. The detectives assigned to the Criminal Investigation Division investigated 2,771 cases in 2019. Of these 2,333 were cleared, for a clearance rate of 84%.





Operations Bureau School Resource Officers



The Kingsport Police Department continues to maintain an excellent working relationship with the Kingsport City Schools. Two officers are dedicated to Dobyns-Bennett High School while John Sevier



Middle School and Ross N. Robinson Middle School have one officer assigned to each



school. Additionally, four part-time officers share responsibilities for the elementary schools. For the year 2019, the SROs at Dobyns-Bennett investigated one hundred eightytwo incidents while the SRO at John Sevier investigated forty-four incidents and the SRO at Robinson investigated fifty-three incidents respectively.

Kingsport Police Department Patrol Officers conducted 2,146 school "walk-thrus" at all city schools in 2019, to include the Palmer Center and St. Dominic Catholic School. This averages out to be approximately 12 school "walk-thrus" performed per school day.



Operations Bureau Traffic Enforcement Unit



There were 3,573 traffic crashes investigated by members of the Traffic Unit and Patrol Division in 2019. Of those crashes, there were (12) twelve fatal crashes, re-

sulting in the deaths of (14) fourteen people, and 501 personal injury crashes that

resulted in the injury or potential injury to 687 occupants or pedestrians. The total number of crashes decreased compared to 2018 (4,461), along with a decrease in personal injury crashes and fatal crashes.





Operations Bureau Traffic Enforcement Unit



of the One most common ways the Kingsport Police Department attempts reduce to traffic crashes is through diligent

traffic enforcement and D.U.I. and seatbelt checkpoints. There were 10,742 citations issued in 2019 (this number includes violations of city ordinance as well as state law), with 46% of those being warning citations. Members of the department participated in two D.U.I. checkpoints, one Hands Across the Border event, and conducted four Seatbelt checkpoints in 2019. Addi-

tionally, as part of a Tennessee Highway Safety Office Grant, officers of the department conducted 94 saturation patrols on designated roadways within the city. The focus of these saturation patrols is traffic safety and the reduction of crashes and fatalities through traffic law enforcement.





Operations Bureau Power Shift

The Power Shift Unit is comprised of a group of officers that are utilized to target what the police department considers "hot spots" of criminal activity. Members of this unit handle everything from juvenile vandalism to serious drug complaints. The Power Shift Unit also has the ability to answer calls city-wide wherever the greater need exists. Another benefit is being able to spend more time in different communities to address problems and concerns the residents may perceive. In addition, the officer can help them figure out a solution for the problem.

Operations Bureau Special Weapons And Tactics

Commonly referred to the as "S.W.A.T. team", thirteen members make up this unit, including one medic. Additionally, there are two highly trained hostage negotiators on 24-hour callout that provide a valuable resource to the team. The S.W.A.T. team is activated only under the most extraordinary of circumstances, where the team's specialized training, weapons, and tactics can be utilized. The S.W.A.T. team was activated nine times in 2019.





Operations Bureau K-9



K9-Reko



The Kingsport Police Department utilizes four canines within its Patrol Division. Two of the canines are Belgian Malinois, one is a German Shepherd/Belgian Malinois mix, and one is an English Labrador Retriever. Three



K9-Charlee

of the dogs are dual trained, meaning they are used for tracking, building searches, area searches, and apprehensions as part of their first job. They are also used as narcotics detectors as their secondary job. The Labrador is a single purpose explosives detection dog that was a donation from a private citizen. For the year 2019, the K-9 teams were utilized 174 times. These dogs are highly mo-

tivated and require motivated handlers. During weekly training, these handlers ensure that the dogs are ready for annual competition trials to maintain their certifications as well as to stay abreast of changes in law and tactics.



K9-Nim



K9-Kylo

Operations Bureau Bomb Squad

In 2019, the Kingsport Police Department Bomb Squad responded to twenty-one calls and safely disposed of various types of explosives. Due to current events, the Bomb Squad also responds to calls of suspicious packages. They are often utilized for mutual aid in assisting other jurisdictions before significant events.







Operations Bureau VICE

	2016	2017	2018	2019
PAPERS SERVED	66	66	82	62
DRUG BUYS	95	87	76	81
AGENCY ASSISTS	251	218	221	208
BEER INSPECTIONS	78	83	128	172
BEER APPLICATIONS	41	59	25	53
SEARCH WARRANTS	12	7	10	7

The VICE unit handles a number of investigations, including illegal drug sales and surveillance, prescription drug fraud, prostitution, underage alcohol sales, and gambling, among others. The Vice unit maintains an excellent working relationship with neighboring agencies, the District Attorney's Office, as well as Federal and State agencies, such as ATF, TBI, Homeland Security, and the DEA. In

2019, the Vice unit seized over \$81,043 in currency, 3 vehicles valued at an estimated \$12,000. The drugs seized by the VICE unit had an estimated street value of over \$917,585.00 In total, VICE officers made 240 arrests including 520 charges.





Operations Bureau Parking Enforcement

The Parking Enforcement Officer, along with our citizen volunteers, issued 361 citations for illegal parking. These were issued for violations of the various parking ordinances to include handicapped parking violations.

Operations Bureau Search and Rescue

The department's Search and Rescue team is composed of six members selected from sworn police officers. Team members train monthly in visual tracking, local trail familiarization, and compass-assisted/GPS land navigation. All have attended and completed a TEMA (Tennessee Emergency Management Agency) certified visual man-tracking school. Along with the map, compass, and GPS, the team also utilizes thermal imaging devices, four-wheel drive ATV's and drone technology to accomplish missions and training. The team also



trains with bloodhounds provided by Operations Captain Mike Roark. The Search and Rescue team responds mostly to calls of lost persons, but is also utilized to assist in searching for evidence in fields and wooded areas.



Operations Bureau Crime Analysis

Crime analysis is an important part of detecting current and developing trends in criminal activity. When patterns are detected, the information can be pushed out to the appropriate division or unit for action. This task requires constant monitoring of data and reports as they come in to see if the resources that have been deployed are being effective. This is crucial when blended with the CompStat (Computerized Statistics) program for police supervision. The Crime Analyst is able to provide supervisors the most current information so decisions and adjustments can be made regarding manpower and resources.

Operations Bureau

Statistics







Operations Bureau Statistics





DRUG, LIQUOR, & WEAPON VIOLATIONS





Operations Bureau Statistics





Operations Bureau Statistics





Crimes Against Children

Task Force

multiple agencies to care for child victims of crime properly. KPD partners with the Sullivan County District Attorney's Office, Department of Children's Services, Children's Advocacy Center, and many others. Also, KPD is part of the Tennessee Internet Crimes Against Children Task Force.

KPD works in conjunction with





Operations Bureau













Administrative Bureau Introduction

It is the responsibility of the Administrative Bureau to provide technical support to all components within the organization of the Kingsport Police Department for orderly and efficient day-to-day functions.

Administrative Bureau Corrections/Jail

The Kingsport City Jail is classified as a Type II facility by the State of Tennessee, meaning that prisoners are held for 72 hours or less. Correctional Officers are responsible for booking and processing persons arrested by police personnel. Once the prisoner is brought into the jail, the Correctional Of-

ficer begins the booking process, which includes a thorough search of the prisoner, securing the prisoner's property, a detailed medical screening, fingerprinting and photographing the prisoner, and securing them in a cell. Once incarcerated, Correctional Officers are responsible for the constant monitoring of the prisoners until they are released or transferred to another holding facility. In 2019, the Kingsport City Jail processed 2,432 physical arrests on over 5,200 charges and processed 149 subjects that were issued Misdemeanor Citations. Jail staff also served over 2,800 meals to prisoners that were incarcerated in our jail. The Kingsport City Jail is a state certified holding facility, falling under the rules and regulations of the Tennessee Corrections Institute. Our jail is inspected annually by a Detention Facilities Specialist from the Tennessee Corrections Institute, ensuring that our facility and staff are meeting the criteria mandated by the state.





Administrative Bureau Records Division

In addition to personnel in the Records Division being the first interaction many citizens have at the police department, this division is also the central repository for nearly all police department generated paperwork. This includes handwritten handicap parking citations as well as closed major crime investigations. The Records Division is staffed by three full-time Records Clerks, one part-time Records Clerk, one full-time Court Clerk, and one full-time Receptionist. These clerks continue to ensure reporting accuracy of TIBRS data via validation checks of electronic reports submitted by officers. Additionally, they collect fines for city ordinance and Red Light Camera violations, fulfill citizen's requests for police reports, track all court subpoenas for departmental personnel, and assist patrol officers and detectives when requested.

Administrative Bureau TIBRS Reporting

The Kingsport Police Department reported 7,343 Group A offenses to the Tennessee Bureau of Investigation in 2019, which is 12 more than 2018 (7,331). In 2019 3,775 cases were cleared, resulting in a 51.41% clearance rate which exceeds the state average of 41.58% in 2019. For additional information on crime statistics, contact the T.B.I. at:



https://crimeinsight.tbi.tn.gov/



Administrative Bureau City Court Collections

For 2019, the City Court clerks collected a total of \$870,589. These monies were paid to satisfy various traffic fines, Redflex camera enforcement citations, parking fines, and code enforcement fines.



Administrative Bureau Red Light Traffic Enforcement System

The Kingsport Police Department continues to utilize our Red Light Traffic Enforcement System to capture violations at various intersections across the city. The Red Light Traffic Enforcement System is located at ten intersections, with 12 approaches, where past data has shown a trend of serious crashes. The photo enforcement system captures potential violations. These violations are reviewed by sworn officers with the Traffic Unit. In 2019, the Traffic Unit approved 14,090 citations that were then issued to motorists for the violations.



Administrative Bureau Evidence, Property, Storage Unit

The Evidence/Property Unit is responsible for all items and property that come into the possession of the Kingsport Police Department. The numbers charted below represent items submitted by officers of the Kingsport Police Department.







The Kingsport Police Department Professional Standards Unit is an integrated unit that encompasses internal affairs investigations, background investigations, accreditation, training, community relations and recruitment. Each element of the Professional Standards Unit works toward the common goal of maintaining a high level of professionalism within the Kingsport Police Department that reflects on the community it serves.

During 2019, the Kingsport Police Department Professional Standards Unit conducted (8) eight Internal Affairs Investigations. (3) three investigations were founded and (5) five investigations were unfounded.

The Kingsport Police Department completed a three year re-accreditation cycle in December of 2016 and was meritoriously reaccredited in March of

2017. The Kingsport Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.) since 1992. The Kingsport Police Department has been awarded re-accreditation in 1997, 2002, 2005, 2008, 2011, 2014 and 2017. In 2019, the Kingsport Police Department successfully completed the second year of the C.A.L.E.A. compliance review in the four year accreditation process.





In 2019, there were two hundred and ninety nine (299) applicants that applied for the position of police officer. Of that number, there were one hundred and ninety-one (191) applicants moved forward to the physical agility portion of the testing. Thirty-nine (39) applicants passed the physical agility testing and moved on to the oral board phase of testing. For the year of 2019, thirteen (13) police officers were hired.





The Kingsport Police Department's Public Information Officer is responsible for maintaining the department's positive image as perceived by the community it serves by effectively building trust and strong working relationships with private businesses and industry, other government entities, citizens, and the media. During 2019, the P.I.O. issued nearly 176 official news releases that were circulated to traditional media outlets and the general public via e-mail and social media. News releases were disseminated on a variety of issues to include wanted suspects, major arrests, serious motor vehicle collisions, missing persons, significant accomplishments, etc. These news releases resulted in the P.I.O. conducting dozens of interviews throughout the year. The P.I.O. continues to work with the Operations Bureau to assist the Patrol and Criminal Investigations Divisions with soliciting help from the public in closing unsolved cases. The P.I.O. was also responsible for maintaining the department's website (over 50,000 visitors), blog (370 subscribers), FaceBook page (11,995 fans), Twitter feed (2,480 followers), and YouTube channel (493 subscribers). The P.I.O. also conducted over 100 separate face-to-face public safety education and crime prevention oriented programs reaching thousands of individual citizens. These programs were on a variety of topics to include child safety, scam and identity theft prevention, neighborhood watch, church security, substance abuse prevention, traffic safety, etc.



https://www.instagram.com/kingsportpd/



https://www.facebook.com/KingsportPoliceDepartment



https://www.youtube.com/user/KingsportPD





The training mission of the Professional Standards Unit is one of the most critical functions of the Kingsport Police Department. The primary role of the officers assigned to this duty is to ensure that all personnel receive the training needed to complete the tasks of their assigned jobs. Officers of the Kingsport Police Department received 17,758 hours of training during 2019.





Administrative Bureau Central Dispatch

In 2019, Kingsport Central Dispatch handled 244,726 phone calls. Of those, 43,962 were 911, while 200,802 were non-emergency; 73,394 calls were police department related; 9,144 were fire department related; and 12,536 were EMS or KLSC related. Dispatchers also made 169,200 Computer Aided Dispatch (CAD) entries into the system to document their activities. This is an average of 463 entries per day.





Administrative Bureau Volunteer Services

The Volunteer Services Program continues to contribute to the department through:

- Handicap Parking Enforcement
- Greenbelt Patrols

During 2019, volunteers logged over 325 hours of work with the department and issued 294 handicap parking violations.

Administrative Bureau Citizens Academy

The Citizens Academy has been a successful outreach and educational program for the police department since 1993. To date, the police department has held 37 academies with a total of 623 graduates.

Over the years the graduates of the Citizens Academy classes have included city officials, BMA members, representatives from the business community and civic groups, members of the clergy, individuals interested in a career in law enforcement, and those members of the public that just want a better understanding of the challenges that police officers face on a daily basis.

Contact our Professional Standards Unit at (423) 229-9339 if you are interested in learning more or the requirements for attending.



Administrative Bureau Budget FY:2018/2019

The Kingsport Police Department was approved for a budget of \$12,055,550 for the fiscal year of 2018/2019. The monies approved for this budget were divided amongst eight categories. These categories and funds are:

DIVISION	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	% of Change
PATROL	\$5,867,200	\$6,098,000	\$6,327,000	\$6,146,494	-2.85%
ADMINISTRATION	\$ 1,736,200	\$1,788,400	\$,1,803,200	\$1,862,803	3.19%
CRIMINAL INVESTIGATIONS	\$ 1,636,700	\$1,599,400	\$ 1,404,100	\$1,632,334	13.98%
CENTRAL DISPATCH	\$ 1,175,800	\$1,194,300	\$ 1,225,500	\$1,393,025	12.02%
TRAINING	\$ 347,000	\$392,100	\$ 409,700	\$425,227	3.65%
JAIL	\$ 435,800	\$479,000	\$ 488,950	\$475 <i>,</i> 907	-2.66%
COMMUNICATIONS MAINTENANCE	\$ 399,200	\$426,200	\$ 383,600	\$301,759	-21.33%
TRAFFIC SCHOOL	\$ 11,600	\$12,020	\$ 13,500	\$14,135	4.49%
TOTAL	\$ \$11,609,500	\$11,989,420	\$12,055,550	\$ 12,251,684	1.60%

Budgeted Position FY 18/19	Sworn	Non-Sworn
Administration	10	20
Jail	1	8
Training	3	0
Criminal Investigation Division	19	1
Patrol Division	87	0
Central Dispatch	1	23
Communication Maintenance	0	3
Totals	120	55



Administrative Bureau Recognition– Promotions





Lieutenant Mark Osterman Promoted 06-23-2019





Sergeant Ed Ragsdale Promoted 01-20-2019





Corporal Terry Hughes Promoted 09-15-2019



Administrative Bureau Recognition Awards



Captain Randall Gore Distinguished Service Award





Lieutenant Sean Chambers Distinguished Service Award





Patrolman Bobby Lawson Distinguished Service Award





Lieutenant Justin Quillin Commendation Medal





Lieutenant David Moore Commendation Medal





Patrolman Brandon Arnold Medal of Merit





Administrative Bureau Recognition Awards



Patrolman Kellen Steele Life Saving Medal





Patrolman Lucas Parker Life Saving Medal





Patrolman Chris Ball Life Saving Medal





Patrolman Brandon Deas Life Saving Medal





Patrolman Hunter Hite Life Saving Medal





Patrolman Dillon Moyers Life Saving Medal





Administrative Bureau Recognition Awards



<u>**30 Years of Service</u>** Bryan Bishop, *Sergeant*</u>

25 Years of Service

Randall Gore, *Captain* Bobby Lawson, *Patrolman*

20 Years of Service Michael Slater, *Detective*



Medal of Merit



15 Years of Service

Seth Brumfield, *Corporal* Scott Reid, *Patrolman* Kellen Steele, *Patrolman*





Administrative Bureau Recognition—Retirement





Communications Supervisor Nancy Fender Retired: 03-01-2019 29 Years 8 Months of Service





Patrolman Brian Taylor Retired: 04-27-2019 28 Years 10 Months of Service





Detective Greg Lane Retired: 05-10-2019 29 Years 2 Months of Service



Administrative Bureau Recognition—Retirement





Lieutenant Frank Light Retired: 06-15-2019 29 Years 11 Months of Service



School Resource Officer Rick Marshall Retired: 07-19-2019 30 Years of Service





Clerk Patricia Sorge Retired: 07-26-2019 20 Years 11 Months of Service



Administrative Bureau Recognition—Retirement





Patrolman Todd Ide Retired: 08-02-2019 27 Years 4 Months of Service





Corporal Jim Clark Retired: 12-31-2019 27 Years 6 Months of Service



Administrative Bureau Contact Information

Location	Number
ALL CITY EMERGENCIES AND TDD	911
Central Dispatch (Non-Emergency)	246-9111
Central Dispatch-FAX	224-2594
General Police Information	229-9300
Police Administration	229-9344
Police Administration-FAX	224-2786
Police Chief	229-9423
Deputy Chief of Police	229-9469
Commander	229-9437
Watch Commander	229-9438
Criminal Investigation Division	229-9429
Patrol Division	229-9436
Training Division	229-9339
VICE	224-9434
Jail	229-9435
Records/Tickets	229-9427
Records/Tickets-FAX	229-9495
Public Information Officer/Community Relations	229-9433
Communications Manager	229-9358
Communications Maintenance	229-9468

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Kingsport Police Department

423-229-9344

